

APPENDIX C - Provider and CCG Performance Dashboard

Providers			
Supporting Indicators		Exception Indicators	
UHL		Indicator	Comment
Referral to Treatment		52 Week waiters	As at February 2014, there was 1 instance of a patient waiting over 52 weeks on a referral to treatment pathway against a zero tolerance
Diagnostic Waiting Time			Performance on track
ED Waiting Times		Emergency Dept. Waiting Time < 4 Hours	As at 09.04.14, Accident and Emergency was 84.77%, against a target of 95% for patients to be admitted, transferred or discharged within 4 hours.
		Emergency Dept. Handovers between ED & Ambulance > 30 mins	At March 2013, 12.9% of handovers between ambulance and A and E took place in over 30 minutes against a zero tolerance
Delayed Transfer of Care		Delayed Transfers of Care - no. of patients as a % of occupied bed days	As at 27/03/14, 4.43% were delayed against a national target of 3.5%.
Cancer 62 Day Waiting Time (All Providers)			At February 2014, WL is achieving the 85% standard with EL&R CCG reporting 84.6%. This is an improvement on November 2013 position.
Hospital Quality		Never Events	At March 2014 there had been 3 Never Events reported.
		Pressure Ulcers (avoidable Grade 3 & 4)	At December there has been 55 avoidable pressure ulcers (Grade 3 and 4) against a zero tolerance.
		Pressure Ulcers (Grade 2)	There have been 99 (Grade 2) against a zero tolerance.
		Safety Thermometer (% No Harms)	At March 2014, 94% of patients are harm free against a standard of 95%.
EMAS			
Ambulance Response Times			At March 2014, Category A (8 minutes) Red 1 for EMAS is 71.26% and Category A Red 2 is 71.46% against a target of 75% and Category A (19 minutes) EMAS is 93.82%.
LPT			
Efficient Services		Occupancy Rate - Community	The Community Occupancy rate performance has declined slightly and is reporting 86.6% at April 2014 against the 93% or above target.
Quality - Safe Care		STEIS - SI actions plans implemented within timescales	At April 2014, 70% of STEIS - SI action plans were implemented within timescales against a target of 100%.
CCG Indicators			
Supporting Indicators		Exception Indicators	
West Leicestershire CCG		Indicator	Comment
Domain 2 Enhancing quality of life for people with Long Term Conditions			Performance on track
Domain 3 Helping people to recover from episodes of ill health or following injury		Emergency Admissions for children with Lower Respiratory Tract Infections (LRTI) per 100,000 population (WLCCG)	Currently reporting 166.3 (FOT to Feb 14) against a 143.40 12/13 outturn, with a target of a reduction or 0% change from the previous year.
Domain 4 Ensuring that people have a positive experience of care			Performance on track
Domain 5 Treating and caring for people in a safe environment and protecting them from avoidable harm		Incidence of health associated infection MRSA (WLCCG)	Reporting 5 incidences against a zero tolerance. Protocol in place for all MRSA BSI cases- in line with NHS England requirements.
Local CCG (West)		% reduction in emergency admissions from care homes. (No. of emergency admissions reported)	As at February 2014 FOT, there are 1563 admissions against a 645 baseline. There are a number of actions in place, which will help to focus and target interventions.
		% of people who enter psychological therapies	As at February 2014, % of people entering psychological therapies was 13.7% against a target of 15%, this is an improvement on December 2013 results.
East Leicestershire & Rutland CCG			
Domain 2 Enhancing quality of life for people with Long Term Conditions			Performance on track
Domain 3 Helping people to recover from episodes of ill health or following injury		Emergency Admissions for children with Lower Respiratory Tract Infections (LRTI) per 100,000 population (ELRCCG)	Currently reporting 182.2 (FOT to Feb 14) against a 181.66 12/13 outturn, with a target of a reduction or 0% change from the previous year.
Domain 4 Ensuring that people have a positive experience of care			Performance on track
Domain 5 Treating and caring for people in a safe environment and protecting them from avoidable harm		Incidence of health associated infection MRSA (ELRCCG)	Reporting 3 incidences against a zero tolerance. Protocol in place for all MRSA BSI cases- in line with NHS England requirements.
		Incidence of health associated infection CDIIF (ELRCCG)	As at March 2014 there were 89 incidences against a target of 74, this is an improvement on December 2013. Development of a Whole Health Economy action plan in underway
Local CCG (East & Rutland)		% increase in people dying at home	As at January 2014 results were 23.9% against a target of 30%
		% of people who have a stroke who are scanned & treated in 24 hrs	As at March 2014 results were 67.1% against a target of 70%
		% of people who enter psychological therapies	As at February 2014 results were 14.5% against a target of 15%, an improvement on December 2013

KEY:

