

| ICB Priority Outcomes | Action/s | Timescales | Indicators | Governance |
|--|---|---|---|--|
| ICB Workstream: Supporting Independence | | | | |
| Leads: Heather Pick (LCC) and Jane Chapman (ELRCCG) | | | | |
| HWBS Outcome: Supporting the ageing population | | | | |
| Priority 10: Planning for an ageing population | | | | |
| We will support Older People and Adults with health and social care needs to remain independent in their own homes for as long as possible and reduce the number of people accessing nursing/residential care | Assistive Technology | | | |
| | 1. Explore Telehealth options currently being piloted/delivered by CCGs (including 'Florence' system) along with any further planned approaches to Assistive Technology | September 2013 | ASCOF 2a Permanent admissions to residential and nursing care homes per 1,000 population (I 18-64) (ii 65+) | Assistive Technology Project Board WLCCG Proactive Care Board |
| | 2. Explore options for Telecare services to be offered as part of Pharmacists Medication Review processes | September 2013 | | |
| 3. Identify and explore any further opportunities to provide integrated Telecare and Telehealth offers | Ongoing (via Assistive Technology Project Board) | | | |
| HWBS Outcome: Supporting the ageing population | | | | |
| Priority 12: Improving the management of long-term conditions | | | | |
| We will enable people with long term conditions to live longer and healthier lives with a reduced reliance on health and social care services | Mapping of Self Help Groups | | | |
| | 1. Commissioned Self Help Nottingham to map self help groups operating across the county. | December 2013 | NHSOF 2.3i Unplanned hospitalisation for chronic ambulatory care sensitive conditions | WLCCG Proactive Care Board ELRCCG Long Term Conditions Board |
| | 2. Identify gaps in services provided by self help groups | March 2014 | | |
| | 3. Develop a website which signposts GPs to the different self help groups available | 2014/15 | | |
| Develop an Integrated Care Model for Long Term Conditions (ELRCCG) | | | | |
| 1. Initiate Integrated Care pilot project | January 2013 | NHSOF 2.3i Unplanned hospitalisation for chronic ambulatory care sensitive conditions | WLCCG Proactive Care Board ELRCCG Long Term Conditions Board | |
| 2. Evaluate the pilot | September 2013 | | | |
| 3. Roll out plan to all GP practices | by April 2014 | | | |
| Proactive Care Model (WLCCG) | | | | |
| 1. Build and develop a bespoke Risk Stratification tool based on the John Hopkins model (LLR wide) | March 2014 | NHSOF 2.3i Unplanned hospitalisation for chronic ambulatory care sensitive conditions | WLCCG Proactive Care Board ELRCCG Long Term Conditions Board | |
| 2. Implement Integrated Locality Teams to provide flexible, personalised and seamless care. | March 2014 | | | |
| 3. Build the community offer and support left shift with Multi-Disciplinary Teams, Virtual Wards and Inreach Services. | March 2014 | | | |
| 4. Develop activity and trajectories for the composite measures on avoidable emergency admissions. | June 2013 | | | |
| HWBS Outcome: Supporting the ageing population | | | | |
| Priority 14: Improving the Provision of End of Life Care | | | | |
| We will place a greater emphasis on end of life care planning and support | End of Life Care | | | |
| | 1. Develop a joint strategic commissioning framework and delivery plan for end of life care | TBC (by EOLC Working Group?) | NHSOF 4.6 Bereaved carers' views on the quality of care in the last three months of life. | LLR EOLC Working Group |
| 2. Implement the actions/objectives arising from the EOL workstream as part of Step-Up Programme (Cross Ref. HWBS priority 11) | As per identified requirements arising from EOL Workstream (as part of Step Up Programme) | End of life care (Public Health) | % Proportion increase in people dying at home relative to hospital (Local Indicator) | |
| HWBS Outcome: Supporting the ageing population | | | | |
| Priority 18: Ensuring earlier detection and treatment of Dementia | | | | |
| We will ensure the earlier detection and treatment of dementia and support for people with dementia and their carers | Dementia Services | | | |
| | 1. Review delivery and impact of the Memory Advisory Service to assess the impact on diagnosis rates and early support for dementia patients and their carers. | 1. by April 2014 | NHSOF 2.6 I Estimated diagnosis rate for people with dementia | Dementia Strategy Group |
| 2. Identify opportunities to improve dementia referral pathways. | 2. March 2014 | | | |
| 3. Undertake review of current services available for people in latter stages of dementia and their carers | 3. June 2013 | | | |
| 4. Consult on preferred model of service delivery | 4. By Autumn 2013 | | | |
| 5. Implement agreed model of delivery | 5. April 2014 | | | |
| Dementia Strategy | | | | |
| 1. Develop a plan for reviewing and revising the current Joint LLR Dementia Strategy | 1. By Autumn 2013 | | | |
| 2. Establish how the Dementia Strategy will be taken forward post 2014 | 2. By March 2014 | | | |

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| ICB Workstream: Step Up / Step Down Care | | | | |
| Leads: Tony Dailide (LCC) and Caron Williams (WLCCG) | | | | |
| HWBS Outcome: Supporting the ageing population | | | | |
| 11. Maximising independence in older people by improving stroke care and rehabilitation services, preventing falls and reducing preventable hospital admissions | | | | |
| We will develop an integrated care offer that reduces reliance on acute and long term traditional services, particularly for crisis/emergency situations | Establish a Step Up Programme 1. Hold first Step Up Working Group/Scoping Meeting • Agree Terms of Reference and membership • Map existing projects and pathways 2. Develop Project Plan, incorporating the following workstreams as part of the Programme: • Heart Failure • Falls • Nursing Home Support (Cross Ref: JHWS Priority 13/ICB Contracting & Quality Workstream) • End of Life Care (Cross Ref: JHWS Priority 14/ICB Frail Older People Workstream) | August 2013 To be determined as part of Project Plan | NHSOF 3.6i Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services NHSOF 3.6ii Proportion offered rehabilitation following discharge from acute or community hospital | Step Up Programme Board Urgent Care Board Better Care Together Board |
| | Establish a Step Down Programme (Discharge To Assess) 1. Develop and agree Shared Assessment Tool for transfers of care 2. Increase CHS district nursing, mental health nursing and therapy capacity and align intermediate care with reablement and pro-active care, include dementia support to the pathway (Pathway 1) 3. Specify and procure increased nursing/ residential beds capacity , in line with LCC residential reablement pathway. Work with ICS and therapies to support the setting, add on site social care support to move on individuals via increased capacity in reablement provision. (Pathway 2) | March 2014 October/November 2013 October 2013 | NHSOF 3a Emergency admissions for acute conditions that should not usually require hospital admission NHSOF 3b Emergency readmissions within 30 days of discharge from hospital (PHOF 4.11) ASCOF 2c Delayed transfer of care from hospital, and those that are attributable to adult social care | Better Care Together Step Down Board Urgent Care Board Better Care Together Board |
| | Integrated Crisis Response Service 1. Pilot ICRS (based on HART service) 2. Investigate integrated additions to the programme during and post pilot service, including: • Single Crisis Response number • Integrated Immediate Care • Link to Community Health Services | August 2013 September 2013 | PHOF 2.24 Injuries due to falls in people aged 65 and over | |
| | ICB Workstream: Learning Disabilities Commissioning | | | |
| Leads: Sandy McMillan (LCC) and Jim Bosworth (WLCCG) | | | | |
| No specific HWBS priority | | | | |
| We will provide effective, efficient and integrated services for people with Learning Disabilities | Management of LD Pooled Budget 1. Establish a Pooled Budget Monitoring Group 2. New Pooled Budget agreement in place 3. Ensure any 100% Health funded Continuing Healthcare cases are removed from the Pooled Budget and returned to Health | September 2013 December 2013 September 2013 | | LD Programme Board LD Pooled Budget Monitoring Group |
| | Winterbourne View Concordat 1. Review existing plans and strategies in relation to the Winterbourne concordat 2. Register in place 3. Care Plans reviewed and agreed 4. People will have been moved into appropriate community settings | December 2013 by April 2014 by June 2013 by June 2014 | | LD Programme Board Winterbourne Sub-Group |
| | LD Commissioning Plan 1. Produce a learning disabilities chapter for the JSNA 2. Revise existing care pathways and develop a new service specification for assessment and treatment services for people with learning disabilities | by April 2014 by April 2014 | | LD Programme Board |
| | Joint LD Self Assessment Framework 1. Set up LLR-wide Multi-Agency SAF Task Group to oversee co-ordination of SAF evidence collection and submission, including access to required data and stakeholder engagement 2. Develop initial draft action plan incorporating range of LD related action plans, including 6 Lives, responses to Winterbourne and a first draft of the LD SAF submission 3. Collate data, evidence and other information for SAF submission 4. Finalise SAF submission for approval by Health & Wellbeing Board (HWB meeting on 5th September 2013) 5. Submit SAF 6. Validation and regional reporting 7. National Reporting and presentations to Health & Wellbeing Boards | by June 2013 by 31st August 2013 June - September 2013 5th September 2013 by 30th September 2013 October - December 2013 January - March 2014 | ASCOF 1.G Proportion of adults with a learning disability who live in their own home or with their family | LD Programme Board Multi-Agency LLR SAF Task Group |
| | Short Breaks 1. Pilot peripatetic Short Breaks service 2. Undertake evaluation of pilot service 3. Consider recommendations from evaluation of pilot to inform commissioning of services | March to August 2013 September 2013 October 2013 | | LD Programme Board Short Breaks Board |
| | Transitions 1. Develop a joint strategy for Transitions 2. Establish Transitions Sub-Group and agree governance arrangements 3. Develop and deliver training for CYPs/A&C staff around Transitions 4. Ensure NHS develop clear Transitions processes, with dedicated Transitions leads identified to progress joint commissioning arrangements; guidelines for Continuing Healthcare and ensuring Health Action Plans are incorporated into Person Centred Reviews 5. Develop a clear and transparent multi-agency Transitions protocol | June 2012 March 2013 April 2014 - June 2014 February 2014 | Timescale TBC | LD Programme Board Transitions Management Board Transitions Management Group Transitions Sub-Group |

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| ICB Workstream: Personalisation | | | | |
| Leads: Tony Dailide (LCC) and Caron Williams (WLCCG) | | | | |
| No specific HWBS priority | | | | |
| We will ensure that Adult Health and Social Care service users have choice and control and access the right support in the right place at the right time | Integration of health and social care personal budgets 1. Investigate current position with regards to implementation of Personal Health Budgets with GEM 2. Identify future plan for roll out of PHBs, including integration with Personal Social Care Budgets (with particular reference to CHC cases) 3. Explore options for integrating PHB's with Personal Social Care Budgets for wider range of services/conditions | August 2013 by April 2014 Ongoing | ASCOF 1c Proportion of people using social services who receive self-directed support, and those receiving direct payments | TBC |
| ICB Workstream: Contracting & Quality (Including Continuing Healthcare) | | | | |
| Leads: Sandy McMillan (LCC), Dave Briggs (ELRCCG) and Caroline Trevithick (WLCCG) | | | | |
| HWBS Outcome: Supporting the ageing population | | | | |
| Priority 13: Ensuring care homes adhere to the highest standards of dignity and quality | | | | |
| We will use resources effectively and efficiently to ensure a long term, integrated and sustainable care system can be created, which can support people now and in the future | Develop Business Case to explore integrated approaches to contracting and quality for Continuing Healthcare • Complete final analysis of shared contract database • Review best practice and evidence base • Complete comparison on contractual terms • Complete process mapping for procurement • Determine the level of integration to be achieved and which local authorities are involved • Explore options for the establishment of a virtual integrated strategic commissioning function for CHC • Explore options for developing a fully integrated service and how this may fit with emerging vision for commissioning to meet Leicestershire Together priorities | by Autumn 2013 | NHSOF 4.9 Improving people's experience of integrated care ASCOF 4A The proportion of people who use services who feel safe ASCOF 4B The proportion of people who use services who say that those services have made them feel safe and secure | CHC Management Board |
| ICB Workstream: Cross-Cutting Principles | | | | |
| Leads: Sandy McMillan (LCC) and Sandra Whiles (Blaby DC) | | | | |
| Carers | Implement Carers Strategy 2012-15 1. LCC/CCGs to work together to increase understanding of carers needs and issues including the need to identify carers; Build on current systems to embed the identification and onward referral of carers in primary medical care 2. Carers to lead the development of a Carer's Charter 3. Continue and increase funding for the Carers Support Grant for young and older carers 4. Consider feasibility of pooled Personal Budgets and Personal Health Budgets 5. Implement new Carer Health and Wellbeing Service working with CCGs 6. Develop training around stress management/coping strategies for Carers utilising Health Transfer Monies | by April 2014 (subject to Project Board approval - Sept 13) by Autumn 2013 Ongoing by December 2014 Ongoing March 2014 | ASCOF 3B Overall satisfaction of carers over social services ASCOF 3C Proportion of carers who report that they have been included or consulted in discussion about the person they care for ASCOF 3D Proportion of people who use services and carers who find it easy to find information about services | Carers Project Board |
| Housing | Identify any specific housing related barriers/issues impacting on the identified actions for each Workstream and address via Housing Services Partnership Board | 30th September 2013 | | Housing Services Partnership |
| Engagement | Identify and implement relevant engagement mechanisms for the actions for each Workstream | Ongoing | | |

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