

Key

plain – not yet started
 amber – in progress
 green – achieved
 red – of concern or overdue

1 Identification and Recognition

Objectives:

- Helping people from an early stage recognise that they are a carer
- Recognising contribution of carers
- Involving carers from the outset in designing services and in individual support planning
- Ensure staff across Children’s and Adult Services are enabled to identify and assess young carers and their parents.
- To give carers a ‘voice’

No	Actions	Lead Agency/Team		Outcomes	Performance Indicators	RAG	Timescales
1.1	Information mapping of young carers and services audit	Young Carers Project Officer Leics CC	Amy Lewis Research & Insight Team Leics CC	Updated information on young carers and their families in Leicestershire and is available to be used by Commissioners and services to inform future service planning.	Establish a baseline number and profile of young carers in the County.	G	31 st July 2013
		Information Mapping Task Group	Pratima Patel Louise Goodwin Maggie Clarke Nikki Thompson				
1.2	Promote awareness of the signs of caring in educational establishments and health care setting Programme of promotion, training	Education Task and Finish Group	Amy Lewis Hannah Currington Nikki Thompson Nicola Cadman-Bailey Alex Yeomanson Sharon Bown Louise Goodwin Sherry Palmer Kerry Loomes	Children’s (and where appropriate, adult’s) workforce, in the county are aware of young carer’s issues. Young carers are recognised by these services and are supported, referred or signposted to relevant agencies.	Maintain (and/or increase) the 15 services currently represented (as young carers champions) on the Multi-agency sub group currently (from local authority, health, education and voluntary sector)	A	31 st Dec 2013

	and development re: young carers		Tracy Forman				
		Health Task and Finish Group	Amy Lewis Sam Wood Tina Clegg Leon Charikar Mark Thomas Susan Preston Sherry Palmer Nikki Thompson Jane Roberts Alex Yeomanson				
		YC Multi-Agency Sub Group members					
		Young Carers Groups	Barnardo's VASL Mkt Har Grp Labelled				
1.2.1	Establish a network of 'young carer champions' in secondary school/academy settings	Education Task and Finish Group	Amy Lewis Hannah Currington Nikki Thompson Nicola Cadman-Bailey Alex Yeomanson Sharon Bown Louise Goodwin Sherry Palmer Kerry Loomes Tracy Forman	Secondary schools/academies have a 'named' member of staff (to be known as 'young carers champions') proactively promoting young carers agenda, increasing likelihood of young carers being identified.	All secondary schools have an identified 'champion' (100% = 50) 40% of schools to have an identified champion	A	31 st Dec 2014
					75% of all secondary schools to have an identified 'champion'		31 st March 2014
1.3	Ensure young carers information is refreshed through the JSNA	Children and Young People's Services Strategy and Commissioning, Leicestershire County	Julie Drake, Head of Strategy, Amy Lewis, Young Carers Project Officer	Updated information on young carers is available in the JSNA.	JSNA young carer information updated chapter complete	A	31 st August 2013

		Council					
1.4	MoU – Promoting Independence Teams (PI) in Adults and Communities are aware of young carer issues and are using a Whole Family approach. Information folder for all PI teams to be produced available	Children and Young People’s Services Strategy and Commissioning, Leicestershire County Council	Amy Lewis, Young Carers Project Officer	Adults are provided with the relevant level of support, reducing the amount/level of inappropriate care given by young people.	Establish current pathway and number of referrals from Adults and Communities to use as baseline	A	31 st August 2013
		Adults and Communities, Leicestershire County Council	Jane Robins, Carer Project Officer	PI teams are enabled to refer young carers to appropriate services. Information pack produced	All the PI teams are in receipt of and using information pack	A	31 st Dec 2013
1.6	Raise awareness of carers rights through promotion of the Carers Charter	Children and Young People’s Services Strategy and Commissioning, Adults and Communities, Leics County Council	Amy Lewis, Young Carers Project Officer/ Jane Robins, Carer Project Officer	Staff represented by agencies involved in the Multi-Agency Sub Group are aware of Carers Charter, its principles and relevance to their work.	Establish number of complaints by young carers towards services represented on the Multi-Agency Sub Group as a baseline to gauge compliance with Charter principles	A	31 st March 2014

		University Hospitals of Leicester NHS Trust	Tina Clegg, Childrens Services Manger		HealthWatch monitor delivery against the Charter within healthcare services.	A	31st Dec 2014
		Leicestershire Partnership NHS Trust	Sam Wood, Patient Experience and Partnerships Maggie Clarke, Professional Lead for Health Visiting, School Nursing		Copies of the Carers Charter are on display in service points of agencies represented on the Multi-Agency Sub Group		31st Dec 2014
		West Leicestershire CCG	Leon Charikar, CAMHS Commissioner		All schools/academies with a 'secondary school young carers champion' will have copies of Charter displayed within school.	A	31st Dec 2014
1.7	Young Carers ID cards scheme	ID Cards Task Group	Amy Lewis Susan Preston Nikki Thompson Tina Clegg Sam Wood Hannah Currington Karen Hadden	Scheme is in place Young carers are included in agreed discussions with healthcare services	200 (out of approx 265) of young carers in the initial tranche in Leicestershire have been issued with a card if they want one. Potential 545 young carers over 3 years. Satisfaction survey conducted at the end of year 1, on young carers who have been issued with an ID card.	A	31 st March 2014
		YCMulti Agency Sub group Leicester City Young Carers Strategy Group					
		Young carers groups	Barnardo's VASL Mkt Har Grp Labelled				

2 Realising and Releasing Potential							
Objectives:							
<ul style="list-style-type: none"> Support young carers to fulfil their educational & employment potential. Young carers are supported with transitions into adulthood Young Carers have equal access to hobbies/extracurricular activities as their peers 							
No	Actions	Lead Agency/Team		Outcomes	Performance Indicators	RAG	Timescales
2.1	Promote Barnardo's School pack, Time Out's online training film for teachers and other relevant resources in educational establishments	Education Task and Finish Group	Amy Lewis Hannah Currington Nikki Thompson Nicola Cadman-Bailey Alex Yeomanson Sharon Bown Louise Goodwin Sherry Palmer Kerry Loomes Tracy Forman	School staff are aware and have access to young carer's resources, raising the knowledge and profile of young carers within education settings.	All secondary schools are aware of resources through publicity on EIS. All schools with active young carer champions (see 1.2.1) are using materials regularly.	A	31 st Dec 2014
		YC Multi Agency Sub group					
		Secondary School Young Carer Champions	TBD				
2.2	Work with young adult carers to develop a transition pack and promote it. Include Prospects in development	Children and Young People's Services, Adults & Communities, Leicestershire County Council	Amy Lewis, Young Carers Project Officer, Ian Clarkson, Disabled Children's Service Manager Jane Robins, Carer Project Officer	Online pack developed and available Young carers issues are recognised within Prospects Careers Service	All secondary schools are aware of online pack through publicity on EIS.	A	31 st Dec 2014
		Transitions task group?	Prospects? Young carers?		All schools with active young carer champions (see 1.2.1) are using materials with appropriate young carers		31 st Dec 2014

		Secondary School Young Carer Champion	TBD		Prospects information reflects young carers issues		31 st Dec 2013
3	A Life Outside Caring						
Objectives:							
<ul style="list-style-type: none"> Personalised support for carers and those they support, to enable them to have a full life, both in their families and outside, throughout their life as a carer, regardless of their situation. Recognise that being a carer has implications outside of the caring role, i.e. Impact on siblings. 							
No	Actions	Lead Agency/Team		Outcomes	Performance Indicators	RAG	Timescales
3.1	Consideration of commissioning of young carer short breaks service Involve young carers and their families, as well as secondary/sibling carers to include their views	Children and Young People's Services, Planning and Commissioning Leicestershire County Council	Pratima Patel, PC Officer Amy Lewis, Young Carer Project Officer	A range of support and short break/respite (including for sibling carers) are commissioned which meet needs of young carers (as identified by young carers and their families) Young carers have access to a choice of short breaks/respite opportunities Improvement in young carers health and wellbeing as a result of 'time out'	Establish current provision and numbers accessing this provision Establish what is required and available		31 st Aug 2013
					Numbers of young carers accessing a range of short breaks/respite increases		31st Oct 2014
					Young carers report increase in health and wellbeing benefits after short break/respite		31st Oct 2014
3.2	Development of child care support provision for disabled children	Children and Young People's Services, Planning and Commissioning, Disabled Children's Team, 0-5 Learning Support,	Pratima Patel, Amy Lewis Ian Clarkson, Disabled Children's Service Manager Sue Wilson/Jo Fisher	Increased number of parent carers are able to access employment/education due to accessing provision of care	Establish current provision and numbers accessing this provision Establish current number of parent carers accessing employment/education	G	Meet with team by end of July 2013 to explore area. Meeting booked 7.8.13

		Leicestershire County Council					
3.3	Review of personal budgets for young adult carers 16+. Address barriers associated with accessing personal budgets for this group. Liaise with locality teams, to progress further on this.	Children and Young People's Services, Adults & Communities, Leicestershire County Council Young carers groups	Amy Lewis, Young Carers Project Officer/ Jane Robins, Carer Project Officer Barnardo's VASL Mkt Har Grp Labelled	Young carers 16+ have access to personal budgets Young carers 16+ have the support they want through their personal budget	Review of personal budgets for young adults 16+ is complete. (Establish number of young carers 16+ accessing personal budgets Increase in number of young carers 16+ accessing personal budgets)		31 st Dec 2013 explore area of personal budgets. Complete review by 31 st March 2014

4	Supporting Carers to stay healthy						
	<ul style="list-style-type: none"> Supporting Carers to remain mentally, emotionally and physically well throughout their life as a carer, regardless of their situation 						
No	Actions	Lead Agency/Team		Outcomes	Performance Indicators	RAG	Timescales
4.1	Ensure young carers are included in Carers Health and Wellbeing Service with CCG's	Children and Young People's Services, Adults and Communities, Leicestershire County Council West Leics CCG	Amy Lewis, Young Carers Project Officer/ Jane Robins, Carer Project Officer Leon Charikar, CAMHS, West CCG	Services promoting the health and well-being service includes information for young carers and their families	Establish number of young carers and their families being identified, supported and referred to other agencies from the (GP) pilot sites. Pilot evaluation includes numbers, information, etc. on young carers and their families.	A	31 st August 2013
4.2	Ensure young carers health and	Children and Young People's Services, Disabled Children's	Amy Lewis, Young Carers Project Officer/	Young carers health and social needs are identified and	Adults are provided with the relevant level of support, reducing the amount/level of inappropriate care	A	31 st March 2014

	social needs are addressed in support plan for cared-for person	Service Adults and Communities, Leicestershire County Council	Jane Robins, Carer Project Officer	recognised through work of multi-agency partners. Adults are provided with the relevant level of support, reducing the amount/level of inappropriate care given by young people. PI teams are enabled to refer young carers to appropriate services.	given by young people.		
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5	Early intervention and prevention, particularly high quality provision of information and advice, (especially at the beginning of the caring role)						
	<ul style="list-style-type: none"> • Helping carers to be independent and remain independent • Ensuring there is no 'wrong door' to identification, assessment, support for young carers and their families 						
No	Actions	Lead Agency/Team	Outcomes	Performance Indicators	RAG	Timescales	

5.1	<p>Work with young carers and young carers services to develop:</p> <p>Young carer pathways (see 1.1)</p> <p>Parent Carers Pathways</p> <p>Adult Carers Pathways</p>	<p>Children and Young People's Services, Disabled Children's Service</p> <p>Adults and Communities, Leicestershire County Council</p>	<p>Amy Lewis Young Carers Project Officer,</p> <p>Ian Clarkson, Disabled Children's Service Manager</p> <p>Jane Robins, Carer Project Officer</p>	<p>Services/agencies are aware of the services/support available to young carers and therefore reducing inappropriate referrals</p> <p>Young carers are aware of the young carer pathway and what to expect from services/agencies across the county</p>	<p>Young carer pathway available</p>	A	31st December 2013
5.2	<p>Review and improve young carers information on LCC website</p>	<p>Amy Lewis, Young Carers Project Officer,</p>		<p>Accessible, up to date information for young carers, parents and practitioners is available in one place. Can be easily refreshed</p>	<p>Establish number of hits on young carers pages Number of hits on young carers pages increases over time The page is updated quarterly</p>	G	31 st March 2013
5.3	<p>Develop and produce publicity and guidance information for young carers and practitioners. E.g. to be available in schools, healthcare settings</p>	<p>CYPS, Leicestershire County Council</p>	<p>Amy Lewis, Jacqui Woolridge, Campaigns Team</p>	<p>Information in relation to young carers is produced and available to young carers and practitioners</p>	<p>Publicity and guidance information distributed through Multi-Agency Sub Group networks to sector staff.</p>	A	31 st March 2014
		<p>Publicity Task group?</p>	<p>Young carers?</p>	<p>Services, young carers and families are aware of services available and how to access these</p>	<p>Information is available through Young Carers webpage. Information is being used across County (identified through referral routes)</p>		
5.4	<p>Explore the possibility of a young carer's social networking site or linking in and promoting existing</p>	<p>Amy Lewis, Young Carers Project Officer, Leics CC Young carers groups</p>		<p>Site in use Peer support available to young carers</p>	<p>Young carers are using social network</p>		31 st March 2014

format YcNet.				
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6 Ensuring fair access to marginalised groups							
<ul style="list-style-type: none"> Ensuring people from hard to reach groups, including 9 protected characteristics (identified in the Equality Act 2010) have meaningful input into shaping services and received appropriate services for their needs 							
No	Actions	Lead Agency/Team		Outcomes	Performance Indicators	RAG	Timescales
6.1	Young carers are involved in planning and service development	YC Multi Agency Sub Group		Groups within young carers cohort are identified through mapping exercise (see 1.1) and can then be targeted for active involvement Young carers are identified, recognised and supported by services across the county	Identify numbers and profile of young carers in the county Identify gaps/barriers to accessing service provision	A	31 st July 2013
		Young carers groups	Barnardo's VASL Mkt Har Grp Labelled		Processes for identification, recognition and support provision are available to all young carers		31st March 2014
					The views of all young carers are embedded in development of the young carers action plan and services represented on the Young Carers Multi Agency Cub Group		31st March 2014
6.2	Ensure that religious groups are engaged in relevant future consultation exercises	YC Multi Agency Sub Group		Effective engagement Understanding of the impact of religion/faith on caring role	Religious groups have access to information on young carers	A	31st March 2014
		Young carers groups	Barnardo's VASL Mkt Harb Labelled				