

Adults and Communities Performance 2021/22

April 2021 – March 2022

PREVENT NEED

Leicestershire County Council's Strategic Plan 2018-22	Wellbeing and Opportunity
Supporting Outcome	People are cared for at home, in their own community, whenever possible, and for as long as possible.

Measure	Description	Aim	RAG	2021/22 Target	2021/22 Performance	2020/21 Performance	2020/21 Quartile
Local	% of sequels that 'Prevent Need'	Target Band Width	G	55-60%	56.4%	54.7%	N/A
ASCOF 3D pt 1	% of SUs who find it easy to find information	H	N/A	68%	Due June 2022	No Survey in 2020/21 due to Covid-19 pandemic	N/A
ASCOF 3D pt 2	% of carers who find it easy to find information	H	R	62%	49.4%	60.3% (Previous survey conducted in 2018/19)	N/A

Leicestershire County Council's Strategic Plan 2018-22	Wellbeing and Opportunity
Supporting Outcome	Cultural, historical and natural heritage is enjoyed and conserved

Measure	Description	Aim	RAG	2021/22 Target	2021/22 Performance	2020/21 Performance	2020/21 Quartile
Local	Heritage visits (inc. website visits)	H	G	214.0k	258.9k	112.2	N/A
Local	Hours of Volunteering (Heritage and libraries)	H	G	9.0k	9.7k	3.1k	N/A

Measure	Description	Aim	RAG	2021/22 Target	2021/22 Performance	2020/21 Performance	2020/21 Quartile
Local	Library visits (inc. website visits)	H	G	400.0k	561.5k	230.1	N/A
Local	Total library loans	H	G	1,801.7k	1,991.3k	1,102.0k	N/A
Local	Junior loans	H	G	525.1k	662.9k	192.4k	N/A
Local	E-loans	H	G	815.0k	851.2k	782.6k	N/A
Local	Total community library issues	N/A	N/A	For Information Only	230.9k	58.4k	N/A
Local	Community library children's issues.	N/A	N/A	For Information Only	135.6k	27.0k	N/A

Leicestershire County Council's Strategic Plan 2018-22	Strong Economy
Supporting Outcome	Leicestershire has a highly skilled and employable workforce

Measure	Description	Aim	RAG	2021/22 Target	2021/22 Performance	2020/21 Performance	2020/21 Quartile
Local	LALS Success Rate	H	A	86%	85.0%	86.0%	N/A

REDUCE NEED

Leicestershire County Council's Strategic Plan 2018-22	Wellbeing and Opportunity
Supporting Outcome	People are cared for at home, in their own community, whenever possible, and for as long as possible.

Measure	Description	Aim	RAG	2021/22 Target	2021/22 Performance	2020/21 Performance	2020/21 Quartile
Local	% of sequels that 'Reduce Need'	Target Band Width	G	18-23%	20.3%	20.3%	N/A
ASCOF 1I pt 1	% of SUs who had as much social contact as they would like	H	N/A	46%	Due June 2022	No Survey in 2020/21 due to Covid-19 pandemic	N/A
ASCOF 1I pt 2	% of carers who had as much social contact as they would like	H	R	33%	24.7%	30.0% (Previous survey conducted in 2018/19)	N/A
ASCOF 1E	% of people with LD in employment	H	R	10.5%	9.0%	10.5%	Top

Leicestershire County Council's Strategic Plan 2018-22	Affordable and Quality Homes
Supporting Outcome	There is enough suitable housing to support independence for those with social care needs.

Measure	Description	Aim	RAG	2021/22 Target	2021/22 Performance	2020/21 Performance	2020/21 Quartile
ASCOF 1G	% of people with LD in settled accommodation	H	R	86%	84.2%	84.3%	Second

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Leicestershire County Council's Strategic Plan 2018-22	Wellbeing and Opportunity
Supporting Outcome	People are cared for at home, in their own community, whenever possible, and for as long as possible.

Measure	Description	Aim	RAG	2021/22 Target	2021/22 Performance	2020/21 Performance	2020/21 Quartile
Local	% of sequels that 'Delay Need'	Target Band Width	G	9-14%	11.0%	11.2%	N/A
ASCOF 2D	% of people who had no need for ongoing services following reablement	H	G	85%	88.5%	81.1%	Second
ASCOF 2B pt 1 <i>*BCF*</i>	Living at home 91 days after hospital discharge and reablement	H	G	85%	89.4%	84.7%	Second
ASCOF 2A pt 1	Permanent admissions to care (aged 18-64) per 100,000 pop.	L	R	<4.1 (17 Adm's)	5.7 (24 admissions)	3.8 (17 admissions)	Top
ASCOF 2A pt 2 <i>*BCF*</i>	Permanent admissions to care (aged 65+) per 100,000 pop.	L	R	<538 (780 Adm's)	576.1 (845 admissions)	528.7 (780 admissions)	Top

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MEET NEED

Leicestershire County Council's Strategic Plan 2018-22	Wellbeing and Opportunity
Supporting Outcome	People are cared for at home, in their own community, whenever possible, and for as long as possible.

Measure	Description	Aim	RAG	2021/22 Target	2021/22 Performance	2020/21 Performance	2020/21 Quartile
Local	% of sequels that 'Meet need'	Target Band Width	G	7-12%	12.3%	13.8%	N/A
ASCOF 1C pt 1a	Adults aged 18+ receiving self-directed support	H	R	98%	94.7%	95.2%	Third
ASCOF 1C pt 2a	Adult aged 18+ receiving direct payments	H	R	42%	40.3%	42.0%	Top
ASCOF 1C pt 1b	Carers receiving self-directed support	H	G	99%	99.9%	99.9%	Third
ASCOF 1C pt 2b	Carers receiving direct payments	H	G	98%	99.1%	98.9%	Third

Leicestershire County Council's Strategic Plan 2018-22	Keeping People Safe
Supporting Outcome	People at the most risk or in crisis, are protected and supported to keep them safe

Measure	Description	Aim	RAG	2021/22 Target	2021/22 Performance	2020/21 Performance	2020/21 Quartile
Local	Of safeguarding enquiries where an outcome was expressed, the percentage partially or fully achieved	H	G	93.0%	92.9%	93.2%	N/A
ASCOF 4B	% of service users who say that services have made them feel safe	H	N/A	90.0%	Due June 2022	No Survey in 2020/21 due to Covid-19 pandemic	N/A
Local	% of service users who received their annual review	H	A	70%	69%	63.0%	N/A

Key to Columns

Measure	ASCOF	A metric within the national performance framework known as Adult Social Care Outcomes Framework (ASCOF)
	Local	A measure defined and calculated for Leicestershire County Council only
Aim	High	The aim of performance is to be high
	Low	The aim of performance is to be low