

Adults and Communities Performance 2020/21 April 2020 – March 2021 (Quarter Four)

PREVENT NEED

Leicestershire County Council's Strategic Plan 2018-22	Wellbeing and Opportunity
Supporting Outcome	People are cared for at home, in their own community, whenever possible, and for as long as possible.

Measure	Description	Aim	RAG	2020/21 Target	2020/21 Performance	2019/20 Performance
Local	% of sequels that 'Prevent Need'	Target Band Width	R	56-61%	54.7%	60.9%
ASCOF 3D pt 1	% of SUs who find it easy to find information	H	N/A	73%	No Survey in 2020/21 due to Covid-19 pandemic	61.5%
ASCOF 3D pt 2	% of carers who find it easy to find information	H	N/A	67%	No Survey in 2020/21 due to Covid-19 pandemic	There was no carers' survey in 2019/20

Leicestershire County Council's Strategic Plan 2018-22	Wellbeing and Opportunity
Supporting Outcome	Cultural, historical and natural heritage is enjoyed and conserved

Measure	Description	Aim	RAG	2020/21 Target	2020/21 Performance	2019/20 Performance
Local	Heritage visits	H	N/A	N/A	6.2k	137k

Local	Hours of Volunteering (Heritage and libraries)	H	N/A	N/A	3.1k	25.6k
Measure	Description	Aim	RAG	2020/21 Target	2020/21 Performance	2019/20 Performance
Local	Library visits (inc. website visits)	H	N/A	N/A	230k	1,065k
Local	All library issues	H	N/A	N/A	1,102k	1,976k
Local	Children's issues	H	N/A	N/A	192k	778k
Local	E-loans	H	N/A	N/A	783k	414k
Local	Total community library issues	N/A	N/A	N/A	58k	335k
Local	Community library children's issues.	N/A	N/A	N/A	27k	186k

Leicestershire County Council's Strategic Plan 2018-22	Strong Economy
Supporting Outcome	Leicestershire has a highly skilled and employable workforce

Measure	Description	Aim	RAG	2020/21 Target	2020/21 Performance	2019/20 Performance
Local	LALS Success Rate	H	G	86%	86.0%	96%

REDUCE NEED

Leicestershire County Council's Strategic Plan 2018-22	Wellbeing and Opportunity
Supporting Outcome	People are cared for at home, in their own community, whenever possible, and for as long as possible.

Measure	Description	Aim	RAG	2020/21 Target	2020/21 Performance	2019/20 Performance
Local	% of sequels that 'Reduce Need'	Target Band Width	G	17-22%	20.3%	16.8%
ASCOF 1I pt 1	% of SUs who had as much social contact as they would like	H	N/A	49%	No Survey in 2020/21 due to Covid-19 pandemic	41.6%
ASCOF 1I pt 2	% of carers who had as much social contact as they would like	H	N/A	36%	No Survey in 2020/21 due to Covid-19 pandemic	There was no carers' survey in 2019/20
ASCOF 1E	% of people with LD in employment	H	R	>11%	10.6%	11.2%

Leicestershire County Council's Strategic Plan 2018-22	Affordable and Quality Homes
Supporting Outcome	There is enough suitable housing to support independence for those with social care needs.

Measure	Description	Aim	RAG	2020/21 Target	2020/21 Performance	2019/20 Performance
ASCOF 1G	% of people with LD in settled accommodation	H	A	86%	84.2%	82.9%

58 DELAY NEED

Leicestershire County Council's Strategic Plan 2018-22	Wellbeing and Opportunity
Supporting Outcome	People are cared for at home, in their own community, whenever possible, and for as long as possible.

Measure	Description	Aim	RAG	2020/21 Target	2020/21 Performance	2019/20 Performance
Local	% of sequels that 'Delay Need'	Target Band Width	G	10-15%	11.2%	12.2%
ASCOF 2C pt 2	Delayed transfers of care attributable to ASC-only	L	N/A	N/A	No data published due to the Covid-19 pandemic	163 days per month
ASCOF 2D	% of people who had no need for ongoing services following reablement	H	R	87%	81.1%	87.5%
ASCOF 2B pt 1 <i>*BCF*</i>	Living at home 91 days after hospital discharge and reablement	H	R	88%	84.9%	88.1%
ASCOF 2A pt 1	Permanent admissions to care (aged 18-64) per 100,000 pop.	L	G	<8.1 (33 Adm's)	4.1 (17 admissions)	5.5 (23 admissions)
ASCOF 2A pt 2 <i>*BCF*</i>	Permanent admissions to care (aged 65+) per 100,000 pop.	L	G	<553 (800 Adm's)	528.7 (766 admissions)	605.7 (880 admissions)

59 MEET NEED

Leicestershire County Council's Strategic Plan 2018-22	Wellbeing and Opportunity
Supporting Outcome	People are cared for at home, in their own community, whenever possible, and for as long as possible.

Measure	Description	Aim	RAG	2020/21 Target	2020/21 Performance	2019/20 Performance
Local	% of sequels that 'Meet need'	Target Band Width	R	6-11%	13.8%	10.1%
ASCOF 1C pt 1a	Adults aged 18+ receiving self-directed support	H	R	99%	95.0%	97.2%
ASCOF 1C pt 2a	Adult aged 18+ receiving direct payments	H	G	>40%	43.4%	47.5%
ASCOF 1C pt 1b	Carers receiving self-directed support	H	G	100%	99.8%	99.8%
ASCOF 1C pt 2b	Carers receiving direct payments	H	R	100%	98.5%	98.4%

Leicestershire County Council's Strategic Plan 2018-22	Keeping People Safe
Supporting Outcome	People at the most risk or in crisis, are protected and supported to keep them safe

Measure	Description	Aim	RAG	2020/21 Target	2020/21 Performance	2019/20 Performance
Local	Of safeguarding enquiries where an outcome was expressed, the percentage partially or fully achieved	H	N/A	N/A	93.2%	92.4%
ASCOF 4B	% of service users who say that services have made them feel safe	H	N/A	90%	No Survey in 2020/21 due to Covid-19 pandemic	89.7%

Key to Columns

Measure	ASCOF	A metric within the national performance framework known as Adult Social Care Outcomes Framework (ASCOF)
	Local	A measure defined and calculated for Leicestershire County Council only
Aim	High	The aim of performance is to be high
	Low	The aim of performance is to be low