



LEICESTERSHIRE AND RUTLAND SAFEGUARDING  
ADULTS BOARD (LRSAB)

# Executive Summary to Annual Report 2015/16



This overview summarises the key achievements, outputs, outcomes and impact of the work of the Leicestershire and Rutland Safeguarding Adults Board in 2015/16. It also highlights the further improvements that will be sought in 2016/17.

We recognise that the Annual Report has to be a detailed and complex record of our work, so this summary is intended to be accessible to a wider audience, and enable readers to understand the impact of our work over the last year.

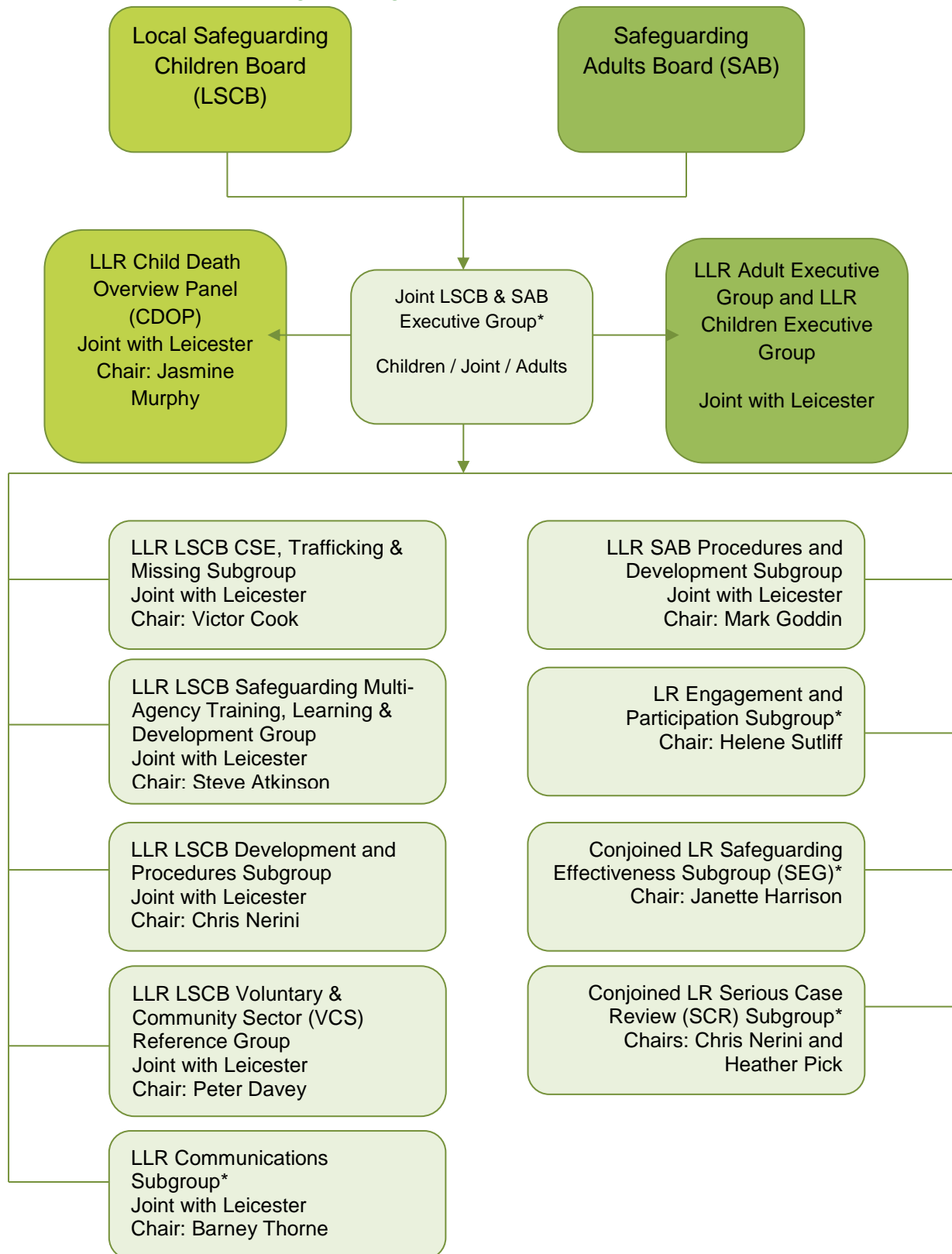
The overview includes reference to the work that has been undertaken in collaboration with the Leicestershire and Rutland Local Safeguarding Children Board (LRLSCB).

The information is presented alongside the key priorities in our Business Development Plan 2016/17.

A handwritten signature in black ink that reads "P. R. Burnett". The signature is written in a cursive style with a large, sweeping flourish at the end.

Paul Burnett  
Independent Chair, Leicestershire and Rutland Safeguarding Boards

## Leicestershire & Rutland Local Safeguarding Children Board and Safeguarding Adults Board 2015/16



\* Those meetings marked have joint sections between the LSCB and SAB to reflect the areas of joint working between the children and adults agendas

## The Role of the Safeguarding Adults Board

2015/16 marked the first year in which the Leicestershire and Rutland Safeguarding Adults Board (LRSAB) operated as a statutory body under the Care Act 2014. This Act sets out the roles, responsibilities and requirements to be fulfilled by adult safeguarding boards.

The SAB leads adult safeguarding arrangements across the Leicestershire and Rutland areas and oversees and coordinates the effectiveness of the safeguarding work of its member and partner agencies. The LRSAB has to develop and actively promote a culture with its members, partners and the local community that recognises the values and principles of 'Making Safeguarding Personal'. It should also concern itself with a range of issues which can contribute to the well-being of its community and the prevention of abuse and neglect, such as:

- The safety of people who use services in local health settings, including mental health
- The safety of adults with care and support needs living in social housing
- Effective interventions with adults who self-neglect, for whatever reason
- The quality of local care and support services
- The effectiveness of prisons in safeguarding offenders
- Making connections between adult safeguarding and domestic abuse.

Safeguarding Adults Boards have three core duties. They must:

- Develop and publish a strategic plan setting out how they will meet their objectives and how their member and partner agencies will contribute
- Publish an annual report detailing how effective their work has been
- Commission safeguarding adults reviews (SARs) for any cases which meet the criteria for these.

Our Business Plans set out our key strategic objectives and how we will meet these. The Annual Report presented here sets out how effective we have been in delivering our objectives. The report also includes an outline of the Safeguarding Adults Reviews and other reviews carried out by the LRSAB, the learning gleaned from these reviews and the actions set in train to secure improvement.

## Business Plan Priorities 2015/16

Priorities set by the LRSAB for 2015/16 were to be assured that:

- “Safeguarding is Everyone’s Responsibility”
- Adults in need of safeguarding are safe, including assurance of the quality of care for any adult supported by registered providers
- Services for children, services for adults and services for families are effectively coordinated to ensure children and adults are safe
- Our Learning and Improvement Framework is raising service quality and outcomes for adults
- The workforce is fit for purpose.

In addition a number of cross-cutting priorities were set, as follows:

- Safeguarding services are coordinated
- The voices of children and adults are heard
- The voices of staff are heard
- Sub-regional and regional coordination will be maximised
- Effective communication must underpin all Board activity.



## Priority 1:

### ‘Safeguarding is Everyone's Responsibility’

The LRSAB has met 4 times during 2015/16. The majority of Board members have achieved the targeted 75% attendance rate including those agencies that now have a statutory responsibility to attend – the Local Authorities, Leicestershire Police and the two CCGs. The Prison Service and Public Health are now represented on the Board.

There is a need to improve attendance rates from the Borough and District Councils, East Midlands Ambulance Service and the Community Rehabilitation Company element of probation services. There was a gap in attendance for voluntary, community and private sector representatives, however this was due to a change in representatives during the year and current representatives have achieved full attendance since being appointed.

#### Care Act Compliance

The LRSAB and individual agencies have carried out assessments of compliance with Care Act requirements using Association of Directors of Adult Social Services (ADASS) and Social Care Institute for Excellence (SCIE) tools.

Against the 49 indicators in the SCIE documents, the LRSAB judged itself to fully meet or be on target to meet 40. Work has been undertaken to address areas for development by incorporating these into our Business Development Plan.

Impact has included:

- Developing the SAB website and communication strategy to raise safeguarding awareness in the community
- Raising safeguarding awareness with vulnerable adults through the Community Agent scheme that formed part of the Better Care Fund Programme in Rutland
- Identified Designated Adult Safeguarding Leads across partner agencies
- Securing formal links between the SAB and the Community Safety Partnerships and Domestic Abuse Strategic Group
- Partnership working between Health and Social Care to discuss cases and how thresholds are applied.

Both County Councils reported that the Care Act has made a notable positive impact on practice and culture across most areas of adult social care including Making Safeguarding Personal.

A major revision of Safeguarding Policies and Procedures has been carried out in collaboration with Leicester City Safeguarding Adult Board in order that safeguarding arrangements are Care Act compliant. This was a major undertaking in which all

partner agencies were engaged. The work has secured frameworks that apply across the sub-region thus securing consistency for those partner agencies that work across all three Local Authority areas.

### **Other facets of the Board's operation**

The LRSAB has secured dynamic relationships with other partnerships, many based on agreed protocols, to ensure reciprocal scrutiny and challenge. Both the annual LRSAB Business Plan and the LRSAB Annual Report were presented to:

- Leicestershire and Rutland Health and Well-Being Boards
- Rutland People Scrutiny Panels (Children and Adults & Health)
- Leicestershire Overview and Scrutiny Committees for Children & Families and for Adults & Communities
- The Rutland & Leicestershire County Council Cabinets

In addition to these meetings, there have been interfaces with the Leicestershire Supporting Families Programme, the Rutland Changing Lives Programme and the Leicester, Leicestershire and Rutland Better Care Together Board.

The LRSAB has now determined that the key focus of our inter-relationship with the Better Care Together (BCT) Programme should focus on the following 'Change and Intervention' areas set out in the five year strategic plan:

- Urgent care
- Frail older people
- Long-term conditions
- Planned care
- Mental health
- Learning Disability.

In addition, there is a joint interest from the LRSAB and LRLSCB in the 'Maternity and Neonates' work stream.

Our next step is to clearly identify the measures and indicators of safeguarding benefits that can be delivered against each of these work streams and agree with BCT a Quality Assurance and Performance Framework that will enable this to be reported appropriately.

### **Quality Assurance and Performance**

Partner agencies' compliance with agreed safeguarding standards was tested using the SAB Compliance Audit of the Safeguarding Adults Assessment Form (SAAF) in the previous year. During 2015/16 these self-assessments were tested through a frontline staff activity that tested the results of agency's own assessments.

- Almost everyone completing the survey knew how to report a safeguarding adult or safeguarding children concern.
- 91% of all respondents stated that safeguarding is a priority.
- 176 of 190 respondents knew how to access the LLR Multi-Agency Policies and Procedures (MAPP).
- 84% of frontline staff knew how to access their agency's Domestic Violence and Abuse Policy and all managers knew how to access this policy.
- 76% of respondents across all agencies felt that the Mental Capacity Act (MCA) applies to their role
- The majority of respondents stated that they felt that the adult at risk is involved in decisions relating to their safety.
- The majority of respondents receive safeguarding adults training at least every three years (78%); 10% had received no safeguarding adults training in the last three years.
- Around 50% of staff received special help and support through supervision by their line managers. 90% have an opportunity to discuss personal development.
- Around two thirds of respondents felt that their agency kept them informed about learning from serious cases.

However:

- One third of respondents did not know about Prevent; although all but two agencies stated that they have a Prevent strategy in place.
- There was limited use of risk assessment tools across some agencies.
- 60% of respondents would not know how to escalate a concern where there is a professional disagreement.
- The majority of staff stated that they did not know if there had been any Safeguarding Adult Reviews (SARs) in the past year

The new Quality Assurance and Performance Management Framework became fully operational during 2015/16. This aligns performance measures with the Business Plan and tests impact in both quantitative and qualitative terms as well as against service user and staff views and opinions. Contributions to the Framework now extend across all partners whereas in the past we relied almost wholly on information from the two County Councils.

All relevant agencies made their financial contribution to the running of the LRSAB in full providing the Board with a budget of £103,153. The budget was spent in full as was a significant proportion of the reserve account that had been challenged in the past.

### **Community Awareness of Safeguarding**

Steps were taken to extend opportunities to secure the engagement and participation of service users including work with HealthWatch. In addition, work has been undertaken to raise safeguarding awareness across the community through a range of media and information leaflets.



The number of enquiries that have resulted from public alerts has not increased; however, the conversion rates have improved on last year, indicating a possible improved understanding of what constitutes a safeguarding concern.

### Priorities for 2016/17

Our priorities for further improvement will include:

#### Care Act Compliance

- Improving our evaluation of the effectiveness and impact of training
- Developing a prevention strategy specifying each agency's responsibilities
- Strengthening arrangements for the involvement of groups and communities that are not members of the LRSAB
- Strengthening arrangements for people with care and support needs and carers to be active participants in the SAB's work
- Partner agencies are fully compliant with the Care Act.

In addition we will want to be assured that:

- Effective Board arrangements remain in place to provide strategic leadership
- The Better Care Together programme incorporates, promotes, measures and evaluates on safeguarding outcomes within its improvement plans
- Members of the public in Leicestershire and Rutland are aware/understand what constitutes a safeguarding concern/alert/referral with a view to increasing appropriate reporting
- We are listening to and reporting what members of the public say about their experience of safeguarding, and evidence how these views impact on Board priorities and plans of action. The engagement activity of the Board will also be increased
- Test by audit compliance with thresholds
- Undertake another strategic SAAF audit during 2016-17 to ensure agencies' compliance with key safeguarding issues.

These will be addressed through SAB Business Priorities 1 (Community Resilience), 2 (Thresholds) and 3 (Making Safeguarding Personal).



## Priority 2b:

### To be assured that adults in need of safeguarding are safe, including assurance of the quality of care for any adult supported by registered providers

#### In Leicestershire:

- There was an increase in the number of safeguarding enquiries (from 892 to 915). This shows greater consistency following the spike in the year before last. The referral rate remains in line with statistical neighbours.
- The ratio of referrals from registered settings and community settings is better balanced with a reduction in referrals from registered settings and an increase in those from community settings. The number of referrals from care home settings has fallen from 606 in 2014/15 to 555 in 2015/16 and the number from community settings has increased from 279 to 348.
- 69% of referrals relate to people over 65 and 41% relate to those over 85.
- The most common type of risk was neglect and omission – present within 48% of all cases. 30% related to physical abuse and 15% to financial or material abuse.
- In a survey of Adults Social Care Service Users, 89% of respondents said that care and support services help them in feeling safer.
- A survey of 900 Carers showed that 80% of those that responded said that they have no worries about their personal safety.

#### In Rutland

- There was an increase in the number of safeguarding enquiries across the year.
- 47% of referrals were from residential settings and there has been a further increase in the proportion that come from the community; this is an important shift in the profile of alerts.
- Older people continue to be the largest group to which safeguarding referrals relate.
- Neglect and acts of omission together with physical abuse were the most prevalent types of abuse.

### Across Leicestershire & Rutland

#### Mental Capacity Act (MCA) and Deprivation of Liberty Safeguards (DoLS)

As in many other parts of the country, Leicestershire and Rutland have experienced an increase in the number of DoLS referrals.

The LRSAB has continued to scrutinise performance particularly in relation to:

- Pressures on staff resources both in terms of volumes of activity but also specifically in relation to best interest assessment
- Staff awareness, confidence, competency and compliance in relation to MCA and DoLS across the partnership particularly in the care sector
- Service user experience.

The referral rate across Leicestershire and Rutland has increased from 695 referrals in 2013/14 to 3323 in 2015/16, with 168 of these from Rutland. Although the service was in a strong position to deal with the increase, due to an ongoing commitment to having a DOLS lead, a core team of Best Interests Assessors (BIAs) and availability of signatories, this increase meant that the service was under significant pressure.

The Local Authorities have invested to reflect this demand allocating an additional £385k in 2014/15 rising to £1.24 in 2016/17 and an ongoing process of recruitment is underway which it is envisaged will mean the in-house service is able to meet demand for the foreseeable future. This work is in progress and the waiting list has reduced to 1500.

A key opportunity to enhance our response to these and other issues presented in the shape of the NHS MCA Improvement Programme through which we gained access to an additional investment of £471,110 across Leicestershire, Rutland, Leicester and Lincolnshire. The impact of this programme has been:

- User Exchange lessons for commissioners which rapidly converted into a parent-led Transition Project at Rainbows Hospice, expected to become a “national first”
- Three new multi-professional Staff Exchanges (one a dedicated provider forum), mainstreamed to keep staff up-to-date with MCA/DoLS legislation and networking on good practice
- An online Pocket Guide and Learning Pack to support staff understanding and compliance on MCA/DoLS
- 25 (13 Health) BIA trainees, six health BIA undertaking refresher programmes as well as new signatories and an ongoing BIA approval procedures panel – and an innovative health-social care secondment being formulated
- Over 500 staff training episodes (meeting the needs of over 400 participants) in hot houses, face-to-face events and the action learning sets to create Leaders at All Level
- Targeted Professionals’ educational events: ten care home events catering for at least 80 care-home staff; four police events for just under 50 police personnel – and just under 60 General Practice staff at four different events.

### Priorities for 2016/17

2016/17 Business Development Plan priorities will continue to focus on:

- Community Safeguarding awareness
- Effective application of thresholds
- Making Safeguarding Personal

- Mental Health
- Ensuring that people with care and support needs contribute to and actively participate in the work of the SAB is required.

DoLS data will continue to be monitored through the Leicestershire and Rutland Executive Group.

In addition, the Learning Disabilities Mortality Review (LeDeR) Programme has been commissioned by the Healthcare Quality Improvement Partnership (HQIP) on behalf of NHS England and supported by the Association of Directors of Adult Social Services (ADASS) in response to the Confidential Inquiry into the Premature deaths of people with learning disabilities (CIPOLD).

As part of the LeDeR programme within each local area there will be a review of deaths which will seek to:

- Identify the potentially avoidable contributory factors related to deaths of people with learning disabilities
- Identify variation and best practice in preventing premature mortality of people with learning disabilities
- Develop action plans to make any necessary changes to health and social care service delivery for people with learning disabilities.

The LRSAB will be working to support this programme in its initial stages.



## Priority 3:

### To be assured that services for children, services for adults and services for families are effectively coordinated to ensure children and adults are safe

This priority was introduced to test the effectiveness of safeguarding across the children and adult service arenas and to gauge the impact of the closer alignment between the LRSAB and the LRLSCB.

The areas of focus and headline achievements across Leicestershire & Rutland have been:

#### Female Genital Mutilation (FGM)

- The production and launch of revised FGM procedures
- A FGM communication plan was sent out to all schools across Leicestershire and Rutland raising schools' awareness in recognition and response to FGM prior to the school holidays. This included the LSCB supporting a YouTube FGM awareness video: <https://youtu.be/2XdHwHGJHck>
- A community engagement strategy including a mini 'Engagement Summit' involving members of the Somali community in Leicester.

Evidence suggests awareness and reporting of cases has improved as a result of these initiatives.

#### Prevent (Preventing Violent Extremism)

- The local Prevent website has been reviewed, revised and improved, following consultation with safeguarding leads across the sub-regional area. The link to this website is: <http://www.leicesterprevent.co.uk/>
- Local Authorities contributed to a partnership Prevent Officer post for the area
- Delivering training to staff working in communities, particularly in schools across Leicestershire & Rutland. In 2015/16 "Workshop to Raise Awareness of Prevent" (WRAP) training was delivered to over 1000 people in over 40 locations. This training has resulted in increased referrals to the Police PREVENT team
- The Leicestershire & Rutland Safeguarding Boards Business Office has developed a webpage providing safeguarding signposting and links to training and the LLR Prevent Website: <http://lrsb.org.uk/prevent>

#### Transition between children and adult services

The Board explored the transition processes between child protection and adult services and was assured that appropriate and effective measures were in place to ensure successful transition and ongoing safety. Further work regarding children at risk of sexual exploitation and children supported by mental health services will be considered within the Board's priorities for 2016/17.

### Think Family approaches including Supporting Leicestershire Families and Changing Lives, Rutland

There is good evidence of partnership working to provide early intervention and support to better safeguard and support families across Leicestershire and Rutland. Examples include:

- Midwives from the University Hospitals of Leicester (UHL) ensuring that women identified as vulnerable during their pregnancy are appropriately referred for support and discussed with Leicestershire and Rutland Children's Social Care and relevant health staff by the 30th week of pregnancy. The UHL team received 815 such referrals during 2015/16.
- The Early Start Programme provided by Leicestershire Partnership NHS Trust (LPT). Working across Charnwood, it provides intensive health visiting support to vulnerable pregnant women and their partners (including those with a Learning Disability) who are first time parents, prior to 24 weeks pregnancy. The scheme is integrated into mainstream health visiting, Children's Centres and Early Help Services. Parents are reporting satisfaction with Children's Centre services that offer Early Help and support across Leicestershire and Rutland.
- A survey of parents during October to December 2015 shows that 74% of Leicestershire families and 75% of Rutland families who engage with the Children's Centres are reporting that their needs have been fully met.
- The Supporting Leicestershire Families (SLF) and Changing Lives Rutland (CLR) services provide early intervention to families in need of support. A survey of parents who accessed these services between July-September 2015 showed that 98% of Leicestershire families and 96% of Rutland families reported improvements in their parenting confidence and capacity.

### Domestic Abuse

The Safeguarding Boards have scrutinised and challenged domestic abuse work since this is a key safeguarding risk area in Leicestershire and Rutland.

Examples of impact and outcomes include:

- There were more requests for support from the new domestic abuse and sexual violence support service: 778 calls to new helpline from Leicestershire & Rutland in 4 months (Dec 2015 to March 2016) compared with 408 in 8 months (April to November 2015) under previous arrangements.
- In the first 4 months of the new LLR support service, all Leicestershire and Rutland service users felt safer following support and 87.5% had experienced a reduction in violence following support.
- In Leicestershire information was shared with schools regarding domestic abuse in the homes of 360 children between September 2015 and March 2016 through Operation Encompass. The scheme is being considered further in Rutland.
- There was an increase in referrals to the Multi-Agency Risk Assessment Conference (MARAC) regarding young people under 18 (7 last year to 11 this year).

- There were early signs of reduction in offending by priority domestic abuse perpetrators who had been worked with through the Integrated Offender Management (IOM) framework.
- There was good attendance from all agencies at MARAC.
- Approximately 1400 people across Leicestershire & Rutland were supported by domestic abuse support services including the Independent Domestic Violence Advisors (IDVAs) and outreach services.
- 396 cases were considered at MARAC compared to 336 in 2014.
- A service user panel is in place as part of the contract management of the new support services. The panel has fed their views into the progress of the LLR service, including areas for improvement, such as call answering and waiting times for therapeutic support.
- Service user feedback on the new United Against Violence and Abuse (UAVA) services shows that 81% of service users surveyed feel their needs have been met. It also identified the need for joined up support for child secondary victims in Leicestershire & Rutland.
- Schools have given positive feedback about the Operation Encompass scheme in Leicestershire, and the additional information provided to support their pupils.
- The Domestic Abuse Champions in Leicestershire Children & Family service have welcomed the opportunity to develop practice with regards to work around domestic abuse.

### Priorities for 2016/17

The Joint Business Development Plan between the LRSAB and LRLSCB for 2016/17 identifies three key areas for improvement:

- Domestic Abuse – to be assured that there are robust and effective arrangements to tackle domestic abuse.
- Mental Health and safeguarding risk – to be assured that Mental Health Services incorporate robust arrangements to reduce safeguarding risk to children and adults in particular areas: e.g. Suicide, Self-Harm, Emotional Wellbeing, Adolescent Mental Health, those supported through MCA/DoLS and the Learning Disability Pathway.
- Prevent – to be assured that the Safeguarding element of the Prevent strategy is effective and robust across Leicestershire and Rutland.



## Priority 4:

### To be assured that our Learning and Improvement Framework is raising service quality and outcomes for vulnerable adults

The Learning and Improvement Framework has been updated and is now compliant with the Care Act. Work was also undertaken to reflect the various review methods we use to undertake both SARs and Alternative Reviews. The new LLR Referral Form is reflected in the Framework. This has been a very successful method of capturing potential cases requiring either a formal or informal review from member agencies. The Learning and Improvement Framework is available on the Safeguarding Boards website at: <http://lrsb.org.uk/seriouscasereviews>

The Board has considered a range of national reports with a view to ensuring provision in Leicestershire and Rutland is addressing key learning and acting to drive up quality. We have continued to focus on the impact of work arising from the Winterbourne View and Mid-Staffordshire Hospital action plans. Regular reporting has taken place that has assured the LRSAB that local actions are meeting national requirements and recommendations.

One Safeguarding Adult Review (SAR) was undertaken by the LRSAB in 2015/16. This related to the serious abuse of an elderly woman by her son, resulting in significant injury and threats to her life. Learning from this review included the need for workers to have 'better conversations' around what they mean by the term "vulnerable", agreeing at an earlier stage what action can be taken or not, recognition of Domestic Abuse involving elderly service users and recording information regarding involvement with Multi-Agency Risk Assessment Conference (MARAC).

Significant work has been done to ensure that key learning and recommendations from reviews for practice are disseminated to frontline staff through the revised Leicestershire & Rutland Safeguarding Boards website and through our regular newsletter 'Safeguarding Matters'.

In March 2016 a LSCB/SAB Learning Event, attended by 143 delegates, focused on Building Confidence in Practice and Learning Lessons from SCRs/SARs and DHRs (please see the report from the SAB Serious Case Review (SCR) Subgroup in Chapter 4 of the main report for further information on this event).

In Spring 2016, the LSCB Safeguarding Matters special edition publication focused upon Building Confidence in Practice again based on Learning from Case Reviews.

The new Adult Safeguarding Policies and Procedures, including the Multi-Agency Policy and Procedures (MAPP), also reflected learning and improvement from earlier reviews.

A key element of our Learning and Improvement Framework is the new Quality Assurance and Performance Management Framework that has sought to provide a more holistic account of impact.



### Priorities for 2016/17

The priorities under this heading for 2016/17 are to:

- Enhance the Board's capacity to test that the recommendations and actions arising from SARs and other case reviews are effectively implemented in practice and reflected in improved safeguarding outcomes for adults.
- Be better sighted on the outcomes of reviews undertaken in other parts of the country and test whether our performance in areas identified for improvement needs to improve. This will be assisted with our enhanced focus on comparative performance with benchmark authority areas.



## Priority 5:

### To be assured that the workforce is fit for purpose

Training and workforce development has continued to be a key priority for the LRSAB to ensure that staff are able to deliver safeguarding expectations with confidence and high levels of competence.

The Safeguarding Adults Competency Framework was introduced in April 2014 and has subsequently been updated to be Care Act Compliant.

The Safeguarding Boards Website provides documents that outline the Competency Framework, how it can be used, how to assess competency and a best practice guide to the commissioning, delivery and evaluation of safeguarding learning: <http://lrsb.org.uk/safeguarding-adults-training>

#### Safeguarding Adults Trainers Network

The Trainers Network meets on a quarterly basis and is open to staff from the Independent, Statutory and Voluntary Sector who have a responsibility for developing and delivering Learning and Development Opportunities.

The Network is an opportunity to share the following:

- National Developments
- Learning from Reviews (National and Local)
- Learning Delivery methods and embedding the Competency Framework
- Problem solving.

Performance monitoring by the Safeguarding Effectiveness Group (SEG) has indicated that most agencies have embedded the Competency Framework but further assurance is required from the two County Councils in 2016/17.

A range of training has been put in place both by individual organisations and multi-agency, the latter primarily through the Leicestershire Learning and Development team. Evaluations of training delivered have been positive.

As part of the Performance Reporting Framework (PRF), the Safeguarding Effectiveness Group (SEG) asks “To be assured that the workforce is fit for purpose: to be assured that caseloads are appropriate and manageable”. Throughout 2015-16, agencies were able to provide full assurance that all caseloads are allocated and managed.

### Priorities for 2016/17

As workforce development is a cross cutting theme in our 2016/17 Business Development Plan, it is a priority that:

- A Leicestershire and Rutland Safeguarding Adults Board training strategy is produced
- Closer working relationships with Leicester City SAB are pursued
- Partner agencies, in particular Local Authorities, are able to supply data regarding training and workforce competence.
- We are assured that all agencies are able to assess, design, deliver and evaluate use of the Competency Framework.



# Domestic Homicide Reviews and Making Safeguarding Personal

## Domestic Homicide Reviews

The Joint Serious Case Review (SCR) Subgroup has delegated responsibility for Domestic Homicide Reviews (DHRs) commissioned by Community Safety Partnerships in Leicestershire.

In 2015/16, two DHRs were commissioned and have yet to be completed.

The Joint Subgroup has also begun to consider alternative reviews that involve young people who have recently moved into adulthood.

## Making Safeguarding Personal (MSP)

The MSP programme was established in 2012 by the Local Government Association (LGA), supported by the Association of Directors of Adult Social Services (ADASS). The focus for the project was to develop an approach for safeguarding practice which was person-led and outcome focused, to enhance choice and control and to improve quality of life and well-being as well as safety.

Leicestershire County Council was one of 53 Local Authorities to sign up to the project in 2013/14. Rutland County Council signed up to MSP in 2014. From 2014/15, as part of the Care Act 2014 implementation, all Local Authorities have been expected to engage with the MSP approach.

### Rutland

The council identified a group of practitioners and council officers to become champions of MSP who worked together in taking the MSP message into the teams and other areas, with a view to effecting culture change across the service.

Rutland has continued to develop the model with the champion group now being Safeguarding Continuing Professional Development (CPD) groups consisting of all practitioners and therapists. After commissioning Liquid Logic, Rutland are building MSP into this to capture outcomes of the customer journey to ensure their qualitative practice.

Wider MSP and safeguarding awareness training has been rolled out to the council's own regulated provider services and most recently the private sector providers by the provider forum, held quarterly, which is very well attended by providers and is organised by the Care Act/Better Care Fund (BCF) Operations Manager.

### Leicestershire

Within Leicestershire County Council, a MSP working group was established and a questionnaire was developed to ensure workers were considering MSP principles when undertaking safeguarding enquiries and discussing outcomes with individuals involved. In 2014 the Anne Craft Trust was commissioned to undertake an evaluation of this work and this was completed in August 2015. There were a number of challenges in engaging individuals involved in safeguarding enquiries

within this evaluation, mainly due to issues of mental capacity in being able to consent to their involvement, and also not wanting to be reminded of a difficult time in their lives, so responses were limited. However it was identified that further work was required in relation to ensuring the principles of the Mental Capacity Act were kept central within the safeguarding process, and also around how enquires were recorded and reported, training for frontline staff in MSP principles, and ensuring the use of advocacy was considered.

### **Leicestershire & Rutland**

In response to the outcomes of the Anne Craft Trust evaluation, and also the ADASS MSP Toolkit for Responses, published in January 2015, it was agreed by the Local Authorities and the Leicestershire and Rutland Safeguarding Adults Board that embedding the MSP approach was a priority, and that this should be achieved by April 2017. This has resulted in the development a MSP Business Plan, which covers:

- Preparing the Workforce
- Embedding MSP Principles into Practice
- Measuring Effectiveness.

Making Safeguarding Personal is a key priority in our Business Development Plan 2016/17.

## Business Plan Priorities 2016/17

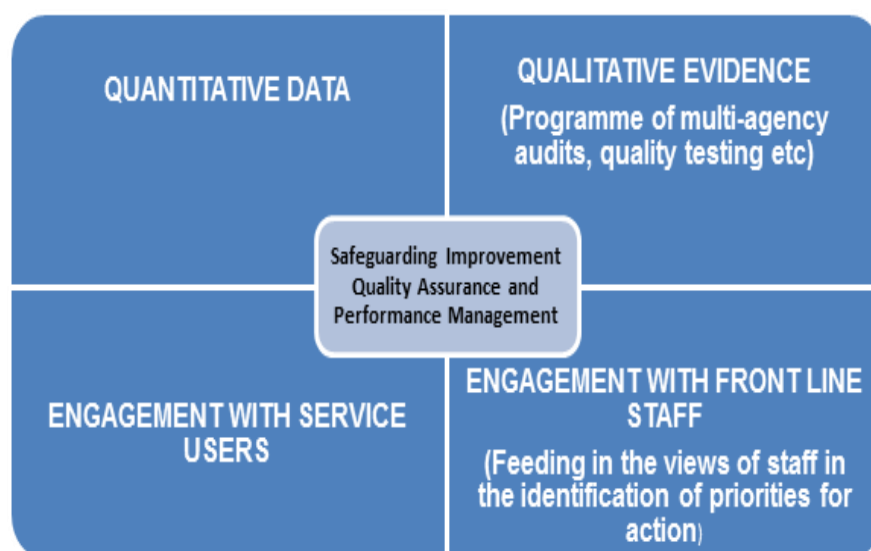
Within the broader core business of the LRSAB the following specific priorities have been identified:

- To build **Community safeguarding** resilience and be assured that people living in the community who may be experiencing harm or abuse are aware and know how to seek help
- To be assured that **Thresholds** for Safeguarding Adult Alerts are appropriate, understood and consistently applied across the partnership
- To champion and support the extension of **Making Safeguarding Personal (MSP)** across the Partnership and secure assurance of the effectiveness of multi-agency processes/working and evidence of positive impact for service users
- Assure robust **Safeguarding in care settings** – including health and social care at home, residential and nursing care settings.

The following joint priorities, with Leicestershire & Rutland Safeguarding Children Board, have been identified:

- To be assured that there are robust and effective arrangements to tackle **Domestic abuse**.
- To be assured that **Mental Health** Services incorporate robust arrangements to reduce **safeguarding risk** to children and adults in particular areas, including those supported through MCA/DoLS and the Learning Disability Pathway.
- To be assured that the Safeguarding element of the **Prevent** strategy is effective and robust across Leicestershire and Rutland.

Against each of these priorities the Boards have identified key outcomes for improvement and the actions that will need to be taken over the next year to achieve these improved outcomes. The Quality Assurance and Performance Management Framework for the Boards will be revised to ensure that they reflect the new Business Development Plans and enable ongoing monitoring of performance of core business that is not covered in them. Quality Assurance and Performance Management will continue to be framed around our 'four-quadrant' model:



## Membership of the Leicestershire & Rutland Safeguarding Adults Board 2015/16

### Independent Chair

Borough and District Councils (represented by Melton Borough Council)  
 Derbyshire, Leicestershire, Nottinghamshire and Rutland Community Rehabilitation Company (DLNR CRC)  
 East Leicestershire and Rutland Clinical Commissioning Group (CCG)  
 East Midlands Ambulance Service (EMAS)  
 East Midlands Care Association (EMCARE)  
 Leicestershire County Council  
 Leicestershire Fire and Rescue Service (LFRS)  
 Leicestershire Partnership NHS Trust (LPT)  
 Leicestershire Police  
 National Probation Service (NPS)  
 Prison Service  
 Rutland County Council  
 University Hospitals of Leicester NHS Trust (UHL)  
 Voluntary Action LeicesterShire (VAL)  
 West Leicestershire Clinical Commissioning Group (CCG)

### Observer status

Leicestershire County Council Lead Member  
 Rutland County Council Lead Member

### Professional Advisers to the Board:

Boards Business Office Manager  
 Legal Services for the Safeguarding Boards  
 Adult Safeguarding Leads in the two Local Authorities  
 Designated Nurse Children and Adult Safeguarding – CCG hosted Safeguarding Team

NB: the local NHS England Area Team has informed local SABs that NHS England will only attend Boards where there are specific concerns that require NHS England oversight or action, for example where an improvement board is in place. At other times, NHS England will be represented by the Designated Professional from East Leicestershire and Rutland or West Leicestershire CCG utilising the clear communication routes back to NHS England.

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