

		Indicator	Latest Data	Data Period	Trend	DOT	RAG			Indicator	Latest Data	Data Period	Trend	DOT	RAG
UHL	Patient Experience	◆ Friends & Family Test Score - in-patients	97.0%	Q2 (2015/16)			G	◆ Friends & Family Test Score - A&E	96.0%	Q2 (2015/16)			G		
		◆ Friends & Family Test Score - Maternity	97.0%	Q2 (2015/16)			G								
	ED Waiting Times	◆ UHL Emergency Dept. Waiting Time < 4 Hours	91.7%	Q2 (2015/16)			R	◆ 12 Hour Trolley Waits	0	Q2 (2015/16)	LOW		G		
		◆ Emergency Dept. Handovers between UHL ED & Ambulance > 30 mins	21.0%	Q2 (2015/16)	LOW		R	◆ Emergency Dept. Handovers between UHL ED & Ambulance > 1 Hour	9.2%	Q2 (2015/16)	LOW		R		
	DTOC	◆ UHL Delayed Transfers of Care - no. of patients as a % of occupied bed days	1.5%	Q2 (2015/16)	LOW		G								
	Hospital Quality	◆ Cancelled Operations - non re-admitted in 28 days	97.7%	Q2 (2015/16)			R	◆ Cancelled operations- Cancelled for a second time	0	Q2 (2015/16)	LOW		G		
		◆ Pressure Ulcers (Grade 2)	44	Q2 (2015/16)	LOW		A	◆ Pressure Ulcers (Avoidable Grade 3 & 4)	12	Q2 (2015/16)	LOW		G		
		◆ Mixed Sex Accommodation	0	Q2 (2015/16)	LOW		G	◆ Safety Thermometer (% No Harms)	94.3%	Q2 (2015/16)			G		
		◆ Never Events	1	Q2 (2015/16)	LOW		R	◆ 52 Week waiters (incomplete)	258	Orthodontics Q2 (2015/16)	LOW		R		
	ALL PROVIDERS	Referral to Treatment	◆ 18 Week Referral to Treatment Admitted (All Providers) (WLCCG)	90.0%	Q2 (2015/16)			G	◆ 18 Week Referral to Treatment Admitted (All Providers) (ELRCCG)	91.1%	Q2 (2015/16)			G	
◆ 18 Week Referral to Treatment Non Admitted (All Providers) (WLCCG)			96.0%	Q2 (2015/16)			G	◆ 18 Week Referral to Treatment Non Admitted (All Providers) (ELRCCG)	95.8%	Q2 (2015/16)			G		
◆ 18 Week Referral to Treatment Incomplete (All Providers) (WLCCG)			96.0%	Q2 (2015/16)			G	◆ 18 Week Referral to Treatment Incomplete (All Providers) (ELRCCG)	95.7%	Q2 (2015/16)			G		
Diagnostic Waiting Time		◆ Diagnostic Waiting Times < 6 weeks (All Providers) (WLCCG)	94.8%	Q2 (2015/16)			R	◆ Diagnostic Waiting Times < 6 weeks (All Providers) (ELRCCG)	93.9%	Q2 (2015/16)			A		
Cancer Wait Times		◆ Cancer 2 week wait (WLCCG)	90.3%	Q2 (2015/16)			A	◆ Cancer 2 week wait (EL&RCCG)	90.0%	Q2 (2015/16)			A		
		◆ Cancer 2 week wait Breast symptoms (WLCCG)	95.6%	Q2 (2015/16)			G	◆ Cancer 2 week wait Breast symptoms (EL&RCCG)	96.1%	Q2 (2015/16)			G		
		◆ Cancer 31 day (WLCCG)	95.2%	Q2 (2015/16)			A	◆ Cancer 31 day (EL&RCCG)	96.6%	Q2 (2015/16)			G		
		◆ Cancer 31 day surgery (WLCCG)	92.3%	Q2 (2015/16)			A	◆ Cancer 31 day surgery (EL&RCCG)	86.9%	Q2 (2015/16)			R		
		◆ Cancer 31 day anti cancer drug (WLCCG)	98.7%	Q2 (2015/16)			G	◆ Cancer 31 day anti cancer drug (EL&RCCG)	100.0%	Q2 (2015/16)			G		
		◆ Cancer 31 day radiotherapy (WLCCG)	95.7%	Q2 (2015/16)			G	◆ Cancer 31 day radiotherapy (EL&RCCG)	95.4%	Q2 (2015/16)			G		
	◆ Cancer 62 day (WLCCG)	80.1%	Q2 (2015/16)			R	◆ Cancer 62 day (EL&RCCG)	76.8%	Q2 (2015/16)			R			
	◆ Cancer 62 day - from screening service (WLCCG)	94.0%	Q2 (2015/16)			G	◆ Cancer 62 day - from screening service (EL&RCCG)	95.0%	Q2 (2015/16)			G			
◆ Cancer 62 day - consultant upgrade (WLCCG)	100.0%	Q2 (2015/16)			G	◆ Cancer 62 day - consultant upgrade (EL&RCCG)	100.0%	Q2 (2015/16)			G				

KEY: Directional Arrows show direction of travel from the previous data reported (= improving performance, = declining performance, = no change)
 KEY: - On target or on track to meet target, - Off target by narrow margin, - Off target by significant amount

APPENDIX B

PROVIDER & CCG INDICATORS

QUARTER 2 2015/16

		Indicator	Latest Data	Data Period	Trend	DOT	RAG	Indicator	Latest Data	Data Period	Trend	DOT	RAG
EMAS	East Midlands Ambulance Service	◆ Ambulance Response Times Cat A Red 1 (8 minutes) conditions life threatening & most time critical (WLCCG)	67.2%	Q2 (2015/16)		↓	R	◆ Ambulance Response Times Cat A Red 1 (8 minutes) conditions life threatening & most time critical (ELRCCG)	66.2%	Q2 (2015/16)		↑	R
		◆ Ambulance Response Times Cat A Red 2 (8 minutes) conditions life threatening & most time critical, less so than Red 1 (WLCCG)	63.0%	Q2 (2015/16)		↓	R	◆ Ambulance Response Times Cat A Red 2 (8 minutes) conditions life threatening & most time critical, less so than Red 1 (ELRCCG)	56.5%	Q2 (2015/16)		↓	R
		◆ Ambulance Response Times Cat A - ambulance arriving at the scene within 19 minutes (WLCCG)	89.6%	Q2 (2015/16)		↓	R	◆ Ambulance Response Times Cat A - ambulance arriving at the scene within 19 minutes (ELRCCG)	85.5%	Q2 (2015/16)		↑	R
		◆ Ambulance Response Times Cat A Red 1 (8 minutes) conditions life threatening & most time critical	73.9%	Q2 (2015/16)		↓	A	◆ Ambulance Response Times Cat A Red 2 (8 minutes) conditions life threatening & most time critical, less so than Red 1	70.6%	Q2 (2015/16)		↓	A
		◆ Ambulance Response Times Cat A - ambulance arriving at the scene within 19 minutes	92.0%	Q2 (2015/16)		↓	A						
		◆ Emergency Dept. Ambulance Crew Clear > 30mins	3.0%	Q2 (2015/16)	LOW	↓	R	◆ Emergency Dept. Ambulance Crew Clear > 60 mins	0.6%	Q2 (2015/16)		↓	R
IAPT	Mental Health	◆ Psychological Therapies - % of people who enter the service (WLCCG)	14.4%	YTD August 15		↑	A	◆ Psychological Therapies - % of people who enter the service (EL&RCCG)	13.4%	YTD August 15		↑	A
		◆ Psychological Therapies- Recovery rate (WLCCG)	49.0%	YTD August 15		↓	A	◆ Psychological Therapies- Recovery rate (EL&RCCG)	55.0%	YTD August 15		↓	G
		◆ Psychological Therapies - 6 week waits (WLCCG)	36.0%	YTD August 15		↓	R	◆ Psychological Therapies - 6 week waits (EL&RCCG)	43.0%	YTD August 15		↓	R
		◆ Psychological Therapies- 18 week waits (WLCCG)	95.0%	YTD August 15		↓	G	◆ Psychological Therapies- 18 week waits (EL&RCCG)	96.0%	YTD August 15		↓	G
LPT	Mental Health	◆ % Delayed Patients (DToc) - Mental Health	7.3%	(YTD Jun 15)	LOW	↓	G	◆ Occupancy Rate - Mental Health	88.8%	(YTD Jun 15)		↓	A
		◆ Average Length of Stay - Mental Health	92.1	(Jun 15)	LOW	↓		◆ Median Length of Stay - Mental Health	27	(YTD Jun 15)		↓	
		◆ % of patients under adult mental illness on CPA who were followed up within 7 days of discharge from psychiatric in-patient care (WLCCG)	95.0%	(YTD August 15)		↓	G	◆ % of patients under adult mental illness on CPA who were followed up within 7 days of discharge from psychiatric in-patient care (ELRCCG)	96%	(YTD August 15)		↓	G
		◆ Early intervention in Psychosis - % newly diagnosed cases against commissioner contract	103.0%	(YTD Jun 15)		↓	G						
LPT	Community & Other	◆ % Delayed Patients (DToc) - Community	1.1%	(YTD Jun 15)	LOW	↑	G	◆ Occupancy Rate - Community	90.8%	(YTD Jun 15)		↓	A
		◆ Average Length of Stay - Community Hospital rehab wards	16.2	(YTD Jun 15)	LOW	↑	G	◆ % Admissions Gate Kept	97.7%	(YTD Jun 15)		↑	G
		◆ Total number of Home Treatment episodes carried out by Crisis Resolution team year to date	524	(YTD Jun 15)		↑	G	◆ Patient experience of community mental health services					
LPT	Quality - Safe Care	◆ Never Events	0	(YTD August 15)	LOW	↑	G	◆ Patients safety incidents reporting	4002	(Sep-14)		↑	G
		◆ STEIS - SI actions plans implemented within timescales	100.0%	(YTD Jun 15)		↑	G	◆ Compliance with hygiene code			LOW		A
		◆ MRSA Bacteraemia Cases - Community	0	(YTD Sept 15)	LOW	↑	G	◆ Clostridium Difficile (C Diff) Cases	5	(YTD Sept 15)		↓	A

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KEY: G - On target or on track to meet target, A - Off target by narrow margin, R - Off target by significant amount