

HEALTH AND WELLBEING BOARD: 16 JULY 2015

POSITION STATEMENT FROM THE CHAIRMAN

SECTION ONE: LOCAL DEVELOPMENTS



<http://www.bettercareleicester.nhs.uk/>

- The Better Care Together (BCT) programme is seeking to expand the number of public and patient representatives that are engaged with the programme. Further information can be found at this weblink:
<http://www.bettercareleicester.nhs.uk/get-involved/>
- The next Partnership Board meeting is 9.30 – 12.00 at County Hall, Glenfield on Thursday 23rd July. All Partnership Board Meetings are open to the public. For more information follow this link:
<http://www.bettercareleicester.nhs.uk/about-us/partnership-board/>



Following the Trust-wide inspection carried out by the CQC in March 2015 the report has now been published. The CQC has rated LPT as 'Good' for whether services are caring, 'Requires Improvement' for whether services are effective, responsive and well-led and 'Inadequate' for whether services are safe. Further information about the findings can be found at these weblinks

<http://www.leicspart.nhs.uk/News-CQCinspectionreportJuly2015.aspx>

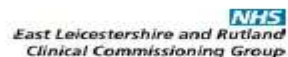
http://www.leicspart.nhs.uk/Library/ES_011_15CQCinspectionreportJuly2015.pdf



Healthwatch Leicestershire has published their second Annual Review covering activities for the period April 2014 to March 2015. The report includes: Engaging with and providing information to people who use health and social care services, examples of influencing decision makers with evidence from local people, case studies, and plans for 2015 -16

<http://www.healthwatchleicestershire.co.uk/resources/healthwatch-leicestershire-annual-report-2014-2015>

Leicestershire's Better Care Fund Offers More Help and Support for Carers



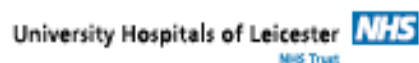
The new Carers Health and Wellbeing Service is a free confidential service which started on 1 April 2015, and is working with GP practices to support carers throughout Leicestershire. Commissioned by Leicestershire County Council and East Leicestershire and Rutland CCG and West Leicestershire CCG, the service aims to identify carers who can often feel stressed, run down which often leads to physical, mental or emotional ill-health, and help them to look after their own health and

wellbeing. The contact details for the Carers Health and Wellbeing Service are: 01858 411380 email: wellbeing@vasl.org.uk or visit www.carerswellbeing.org

Better Care comes to life in Emma's Story



The Leicestershire Integration Executive is producing an animation of “Emma’s story” to illustrate how Leicestershire’s Better Care Fund is supporting frail older people like Emma with care and support in the community, as an alternative to hospital admission. The animation is due to be finalised by the end of July and will be made available to all our stakeholders.



Work to Create a Purpose-Built Emergency Floor Gets Underway

Demolition work has begun for Leicester’s Hospitals £43.3 million investment to create a purpose built Emergency Floor, marking the first major investment of a 5-year £320 million strategic plan. Here are some of the key features:

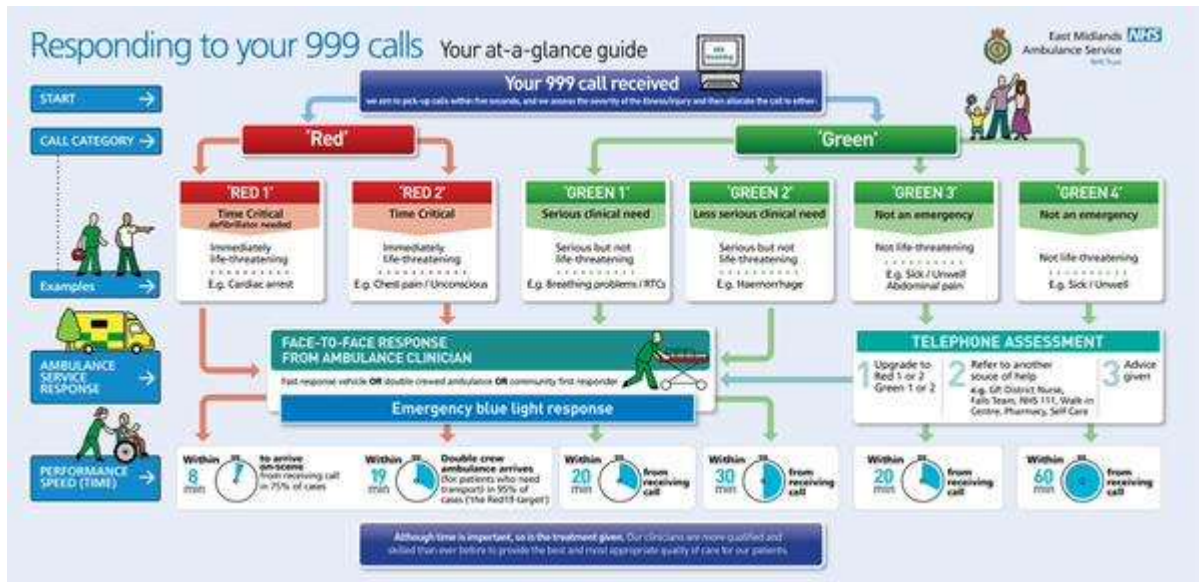
- UK’s first ‘frailty friendly’ emergency department
- Dedicated rapid ambulance access
- More space, more treatment rooms, more technology
- State of the art imaging embedded: CT and MRI
- Integrated mental health unit
- Fully electronic ED, saving space and speeding up flow/waiting time
- [The full business case is available to read here](#)

Good Practice available from the East Midlands Integration Summit

Presentations from the summit held on June 25th, which showcased good practice in implementing integrated health and care from across the region, have been uploaded to the Better Care Exchange <https://bettercare.tibbr.com/tibbr/web/login> . Use #EMIS15 to search for all posts relating to this event.

Handy Guide to Responding to 999 Calls

EMAS' handy guide shows how each call is triaged and categorised, depending how serious & life threatening it is. See [#999wise](#) guide. pic.twitter.com/j1AhzynnTI



Move it – Boom summer parks adventure is here!



Move it-Boom, the latest innovative summer parks craze has launched from Leicestershire Partnership NHS Trust. The Trust is inviting all primary school children, parents, families and carers to take part in an active parks adventure. The challenge is to visit local parks across Leicester, Leicestershire and Rutland, and complete as many of the activity challenges on healthforkids.co.uk. There is something for everyone, regardless of their abilities. Children will be able to log this activity online to score digital badges, and complete a fun new online game that encourages further activity and takes them through island adventures meeting fun and crazy characters along the way. The challenge is being supported by prizes from Leicestershire County Cricket Club

From Friday July 3, the health for kids website will feature an interactive game and map online so kids, with their parents/carers or family can find their local parks, see what activities they offer and add further parks/play areas/green spaces that they know of near them. Kids can keep a log of the adventures they've been on using the online diary and for each achievement they reach or activity they log, they'll earn a badge.

Sign up and get started at www.healthforkids.co.uk/moveitboom Follow us on twitter @LPTnhs use the #moveitboom and facebook, www.facebook.com/LPTnhs

Help shape a pioneering support service: The Lightbulb Project

People are being given a chance to help shape a pioneering support service to help people live well and safely at home. The Lightbulb programme is supported by Leicestershire County Council and the seven district councils. Once up and running, Lightbulb hopes to provide a single contact point for a range of services to help people live well and safely at home, including **home adaptations, a handy person service, warm homes advice and technological aids**. Lightbulb is now staging six discussion groups to find out what people, or carers of people who might use these services, think.

They are taking place as follows:

<p>22 July, 10 – 12 noon at:</p> <p>Fosse Room, Braunstone Civic Centre, 209 Kingsway, Braunstone Town, Leicester LE3 2PP</p>	<p>Discussion topic: Keeping safe and sound at home: home maintenance and security</p>
<p>22 July, 2 -4 pm at:</p> <p>Fosse Room, Braunstone Civic Centre, 209 Kingsway, Braunstone Town, Leicester LE3 2PP</p>	<p>Discussion topic: Maintaining health and wellbeing for people over 75: Focusing on people with long term health conditions/living with dementia/help for carers</p>
<p>23 July, 10 – 12 noon at:</p> <p>Fielding Room, John Storer House, Wards End, Loughborough, LE11 3HA</p>	<p>Discussion topic; Maintaining health and wellbeing for people under 75: general health and wellbeing, staying physically active/mentally alert/good health - diet and nutrition</p>
<p>23 July, 2 – 4 pm at:</p> <p>Fielding Room, John Storer House, Wards End, Loughborough, LE11 3HA</p>	<p>Discussion topic: Connecting with your community: reducing isolation - access to a range of social networks/volunteering/making a difference</p>
<p>24 July, 10 – 12 noon at:</p> <p>The Hansom Lounge, Hinckley Hub, Rugby Road, Hinckley LE10 0FR</p>	<p>Discussion topic: Keeping warm in winter: reducing fuel poverty/financial advice and support</p>
<p>24 July, 2 – 4pm at:</p> <p>The Hansom Lounge, Hinckley Hub, Rugby Road, Hinckley LE10 0FR</p>	<p>Topic: Adapting your home to meet your physical and sensory needs</p>

If you are interested, please contact Myles Wilson at OPM on 0207 239 7823 or email . Participants will receive travel expenses.

SECTION TWO: THE DEVELOPMENT OF HEALTH AND WELLBEING BOARDS



Leicestershire HWB Board Reminder: 22nd October 2015 2pm

A development session has been arranged for the Board to consider the progress of the Board and its future development needs. The development session will be informed by the recent LGA/NHS Clinical Commissioners publication *Making it Better Together* (see weblink later in this paper). A peer review is also being considered as part of assessing the progress of the Board and the next phase of our development.

HWB Board Publications:

- **“Making it Better Together”**The LGA and NHS Clinical Commissioners have launched a set of proposals to local system leaders and the Government to strengthen the impact and leadership of health and wellbeing boards across the country. The document also outlines the LGA and NHS Clinical Commissioners shared commitment to support boards to reach their full potential as system leaders driving forward changes that will improve the health of their communities.
<http://www.local.gov.uk/documents/10180/6869714/L15-254+Making-it+better+together++A+call+to+action+on+the+future+of+health+and+wellbeing+boards/311885a4-5597-4007-8069-46bc2732d6a2>
 - **Health and wellbeing board VCS engagement- survey results published**
Regional Voices has published the full survey report from the survey conducted earlier this year about how the voluntary and community sector (VCS) is engaging with health and wellbeing boards (HWB). See <http://www.oneeastmidlands.org.uk/node/5067>
 - **Practical guides to engagement with CCGs and HWBs published** [Compact Voice](#) and [Regional Voices](#) have launched two briefings designed to help voluntary organisations to build strong partnerships with local commissioning bodies. See <http://www.oneeastmidlands.org.uk/node/5068>
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- **LGA HWB Bulletin June 2015**
http://www.local.gov.uk/web/guest/health/-/journal_content/56/10180/7333626/ARTICLE
 - **LGA HWB Bulletin July 2015**
http://www.local.gov.uk/web/guest/health/-/journal_content/56/10180/7391398/ARTICLE

The LGA's Support Offer and Resources for Health and Wellbeing Boards

New HWB chairs/vice chairs and adult social care portfolio holders induction session If you are new to the role of HWB chair/ vice-chair or as adult social care portfolio holder there is an induction session introduce the key issues in the health and care agenda nationally and the support on offer to you. See http://www.local.gov.uk/health-and-wellbeing-boards/-/journal_content/56/10180/7183412/ARTICLE

Leadership Essentials for HWB Chairs - 2015/16 brings an opportunity to put HWBs in the driving seat of local system leadership. This two-day fully subsidised residential session brings together HWB Chairs and Vice Chairs to actively learn from each other through the LGA's tried and tested approach to leadership development. See http://www.local.gov.uk/events/-/journal_content/56/10180/7081486/EVENT

Support and tools - Our 2014/15 Programme offers a range of support and tools including Leadership sessions for Chairs of HWBs, mentoring for HWB Chairs, a Revised Self-Assessment Tool. See http://www.local.gov.uk/web/quest/health/-/journal_content/56/10180/3638628/ARTICLE

Health and wellbeing peer challenge - Peer challenges are free to councils and health and wellbeing boards. They involve bespoke teams of peers from a range of organisations working on site with the council and its partners for four days. See http://www.local.gov.uk/peer-challenges/-/journal_content/56/10180/3511124/ARTICLE

Informing local understanding of health and wellbeing - Through the Health and Wellbeing System Improvement Programme we are bringing together key data and information on health and wellbeing, and the wider issues that affect it. This is to support health and wellbeing boards, public health professionals, councils, local people and voluntary organisations in their assessment of local needs and priorities, through benchmarking and monitoring trends. See http://www.local.gov.uk/health-and-wellbeing-boards/-/journal_content/56/10180/6010137/ARTICLE

Body of knowledge on HWBs Shared Intelligence has carried out reviews of the Health and Wellbeing System Improvement Programme. The latest review aims to understand the impact of the programme; to capture system learning; and to make a significant contribution to the national body of knowledge on HWB. See http://www.local.gov.uk/web/quest/health/-/journal_content/56/10180/6893080/ARTICLE

SECTION THREE: NATIONAL DEVELOPMENTS



Child and Adolescent Mental Health Services (CAMHS) and Schools Link Pilot Scheme

NHS England and the Department for Education have invited **proposals** from CCGs, working with partners, to apply to become one of 15 pilot sites to improve mental health services for children and young people. The pilot schemes will test the impact of joint training of linked staff in school settings and local NHS funded CAMHS to improve care and ensure timely, appropriate referrals. Expressions of interest need to be submitted by 31 July 2015. The learning will inform the potential for a national roll-out next year.

Primary Care Co-commissioning

- **Approvals process and key dates:** NHS England has published [further information regarding the application process and key dates](#) (<http://www.england.nhs.uk/wp-content/uploads/2015/06/sub-process-1516-joint-1617-del-arrange.pdf>) for CCGs who wish to apply in 2015/16 to assume new delegated and joint commissioning arrangements. The deadline for applications by CCGs for fully delegated commissioning of primary care in 16/17 is 2 October 2015. For joint commissioning arrangements, there are go-live dates of 1 October 2015, 1 January 2016 and 1 April 2016. Please contact your regional team in the first instance with any queries or email england.co-commissioning@nhs.net.
- **NHS public health functions (Section 7A) and co-commissioning of primary medical services** [NHS public health functions \(Section 7A\) and co-commissioning of primary medical services](#) (<http://www.england.nhs.uk/wp-content/uploads/2015/06/ph-services-section-7a.pdf>) has been developed to support teams in co-commissioning public health with CCGs. It provides advice on the practical management of commissioning public health in a co-commissioning environment, where legal responsibility for Section 7A services remains with NHS England. The document is intended to support effective relationships between CCGs and integrated regional teams for public health commissioning.

Five Year Forward View New Models of Care

Summary of the [New Care Models and the Vanguard Sites](#) (<http://www.oneeastmidlands.org.uk/node/5119>) Read more about the New Care Models Programme, a new initiative by NHS England to support the implementation of its [The Five Year Forward View](#) (5YFV) (<http://www.england.nhs.uk/ourwork/futurenhs/5yfv-ch3/>)

Improving Health Outcomes using Technology and Data

Health and social care leaders from the National Information Board (NIB) have unveiled [proposals](#) to make technology work harder and faster for patients and increase transparency across more services. The NIB is seeking wider views on the proposals, set out in a series of [eight roadmaps](#), at four regional listening events aimed at local commissioners, managers, NHS chief information officers, social services, local government and voluntary/community providers. Please email NIBframework@dh.gsi.gov.uk for more information.

See: <http://www.england.nhs.uk/2015/06/17/nib/> and <https://www.gov.uk/government/publications/plans-to-improve-digital-services-for-the-health-and-care-sector>

NHS launches new offer to put health at the heart of new communities

On July 1st NHS England Chief Executive Simon Stevens launched a new initiative together with Public Health England, to put health at the heart of new neighbourhoods and towns across the country, backing a renewed focus on new affordable housing by offering support from the NHS to help “design in” health and modern care from the outset. NHS England with support from [Public Health England](#) are inviting leading local authorities, housing associations and the construction sector to identify development projects where they would like NHS support in creating health-promoting new towns and neighbourhoods in England.

Simon Stevens said: “The NHS is ready to roll its sleeves up and play its part in putting health at the heart of our new neighbourhoods and town. This country needs a big expansion in affordable new house building, but as we do so, let’s future-proof our new communities for the health and care challenges of this new century – obesity, dementia, new models of digital health. We want to work together with local councils and others to design and develop new town partnerships that put innovative health and social care practice at the very heart of urban planning to create healthier places to live from the outset. In practical terms that means a triple agenda: designing-in healthy living, capitalising on new home-based care and technologies to support older people at home, and sharing infrastructure across public services to make smarter use of taxpayers investment.”

National GP Survey Results

Results are now available from the latest GP Patient Survey (GPPS), which seeks the views of over two and a half million people every year about their experience of GP services and NHS dentistry. The data included in this publication was collected in two waves during July to September 2014 and January to March 2015. Click here:

[For the full survey results](#)

[\(http://www.england.nhs.uk/statistics/2015/07/02/gp-patient-survey-2014-15/\)](http://www.england.nhs.uk/statistics/2015/07/02/gp-patient-survey-2014-15/)

Dr. David Geddes, Head of Primary Care Commissioning for NHS England, said: “The GP Patient Survey provides invaluable feedback and insight on the services we provide. It is encouraging to see the vast majority of patients rate their

experience of general practice as good but there are also areas where we can focus efforts to improve services across the country.

“We are working on ambitious plans, set out in the **Five Year Forward View**, to strengthen primary care including £350 million of investment in new schemes to improve access to general practice and improve premises and technology. We are also working with Health Education, The Royal College of General Practitioners and the British Medical Association’s GP Committee, to expand the primary care workforce and further benefit patients.”

Fall in use of police custody for those in mental health crisis

Data collected from police forces across England and Wales shows that there has been a reduction in the use of police custody as a place of safety for people detained under Section 136 of the Mental Health Act 1983. The data, ([Data can be found via http://www.npcc.police.uk/FreedomofInformation/Documents.aspx](http://www.npcc.police.uk/FreedomofInformation/Documents.aspx)) which was collected by the National Police Chiefs’ Council (NPCC) Lead for Mental Health and Policing, Commander Christine Jones, records the figure falling from 6,667 incidents in 2013/14 to 4,537 in 2014/15 (32% reduction). In addition:

- The number of times people aged under 18 were taken to police custody as a place of safety under Section 136 of the Mental Health Act fell from 256 in 2013/14 to 161 in 2014/15 (37% reduction).
- The total use of Section 136 by police officers fell from 26,137 in 2013/14 to 23,128 in 2014/15 (11.5% reduction).

It follows an announcement from the Government stating that it would legislate to prohibit the use of police cells as places of safety for those under 18 and reduce the current 72 hour maximum detention period for adults.

The Mental Health Crisis Care Concordat, launched in February 2014, committed national organisations to working together locally in order to stop the use of police stations as places of safety, apart from in exceptional circumstances. NPCC Lead for Mental Health and Policing, Commander Christine Jones, said:

“It’s unacceptable for anyone, of any age, to end up in a police cell because the appropriate mental health services are not available. The data published today shows that the message is getting through. By working more effectively with local partners, and improving understanding across the service, we are helping to reduce the number of vulnerable people being detained in police custody under the Mental Health Act. However, there is much more to be done and we will need support from other agencies if we are to achieve our end goal.”

Children and young people give their views in unique health survey

The first ever survey seeking the views of children and young people on the health services they receive has been published today. Children and young people aged

eight to 15 years have been asked to give their views as part of the survey conducted by the Care Quality Commission. Children aged eight to seven years are also included in the first National Children's Inpatient and Day Case Survey 2012/4 – although their parents only were asked for their views.

The experiences of almost 19,000 children and young people, who stayed in hospital or were seen as day patients, were included in the survey. They show that 87% of children and young people and 88% of parents or carers rated their overall experience as seven or above out of ten.

Kath Evans, NHS England's Head of Patient Experience for Children and Young People, said: "We are committed to involving the public of all ages in their own health care and in the delivery of services. This survey has provided the opportunity to hear if we're delivering on these policies by seeking feedback specifically from children, young people and families.

"This survey shows that most children have good experiences of care, but providers will want to act on less good experiences highlighted by those with complex and mental health needs. All patients including children and young people deserve the very best health care experiences. Our challenge now is to take action on that feedback. Our children and young people deserve the very best health care experiences. It's within our gift to deliver them. What is needed is focus and commitment."

Nationally, 137 acute NHS trusts took part in the survey which was broken down into three age-appropriate questionnaires, specially developed to give children and young people a voice on health care. As well as supplying NHS England and the Department of Health with data to assess performance against national targets on patient experience, the survey programme provides an important source of data for CQC's assessments. For the **full details of the survey go to the CQC website** <http://www.cqc.org.uk/content/children-and-young-peoples-survey-2014>

SECTION FOUR: OTHER PUBLICATIONS/RESOURCES/CONFERENCES

The Better Care Exchange – the online portal for integrated care and the BCF

The Better Care Exchange hub provides a single, accessible place for sharing learning, information and good practice on delivering better, integrated care and supporting the implementation of Better Care Fund plans. You can upload documents, post links to articles, take part in discussions, add content to the subjects etc. <https://bettercare.tibbr.com/tibbr/web/login>

Launch of the *Housing for Health* Guide

Please visit the website <http://www.housingforhealth.com/> for the Housing for Health Guide.

- a toolbox to improve the living environment and health.

John Bolton Discussion Paper: *Emerging practice in outcome-based commissioning for social care*

This paper is a progress report exploring the lessons learnt from a variety of approaches taken by councils to “outcome-based commissioning” in adult social care. The paper puts the emerging practice in social care in a context with other developments within the public sector; explores current practices in social care from a small number of councils and looks at the advantages and risks in taking this approach. For the full paper please visit:

http://ipc.brookes.ac.uk/publications/pdf/John_Bolton_Outcome_Based_Commissioning_Paper_April_2015.pdf

Public Health England Publish Updated Child Health Profiles for 2015

<http://www.chimat.org.uk/profiles>

LGA Care and Support Bulletin June 2015

http://www.local.gov.uk/care-support-reform/-/journal_content/56/10180/7336099/ARTICLE

Salford Conference [The Future of Health and Social Care Conference 2015 is taking place on 25th September 2015 at the University of Salford.](#) - Delegates will explore the need for changes to how we organise and deliver health and social care and treatment that is safe, effective and meets the needs of patients, 24 hours a day, seven days a week. Delegates will hear a number of different perspectives and best practice case studies identifying how health and care can be more flexible and responsive, and work in new and innovative ways to improve quality whilst also becoming more efficient.

King’s Fund: Integrated Care Summit on 13 October 2015

<http://www.kingsfund.org.uk/events/integrated-care-summit-2015>

Building on our report, [Population health systems](#), this year’s summit will showcase international and national examples of integrated care and provides a key opportunity to hear from local areas that have designed and delivered a single, systemic approach to improving population health. Further details of the programme for the summit will be available soon. If you would like to get in touch with us about the event please email us at events@kingsfund.org.uk

Follow Leicestershire's HWB board on Twitter @leicshwb

Visit our website: www.leics.gov.uk/healthwellbeingboard.htm

Download our Better Care Fund "plan on a page":

http://www.leics.gov.uk/leics_county_bcf_submission_supplementary_appendix_b_bcf_plan_on_a_page.pdf