

APPENDIX A

BETTER CARE FUND

	Metric	Target	Current Data	14/15 Yr End	Trend	RAG	Commentary
Better Care Fund Overarching Metrics	♦ METRIC 1: Permanent admissions of older people (aged 65 and over) to residential and nursing care homes, per 100,000 population, per year	670.39	524.8	710.5		G	The current data shows an estimate of the full year figure for 2015/16. At 524.8 admissions per 100,000, this is forecast to meet the target. Target is for March 2016.
	♦ METRIC 2: Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	82.01%	91.5%	83.5%		G	The target relates to hospital discharges between October and December 2015 followed by accommodation location between January and March 2016. The measure is monitored on a rolling period with the current performance relating to hospital discharges between December '14 and February '15 and accommodation location between March and May '15.
	♦ METRIC 3: Delayed transfers of care from hospital per 100,000 population, average monthly rate per quarter	350.48	289.22	364.66		A	BCF DToCs targets are quarterly and 275.6 covers the period Apr-Jun '15. Performance in April was higher at 289.2, although this is somewhat lower than the position at the end of Q4, 2014/15 (364.7). The target shown is for March 2016 i.e. Q4 of 2015/16.
	♦ METRIC 4: Total non-elective admissions into hospital (general and acute), per 100,000 population, average monthly rate per quarter	717.44	720.43	720.43		R	Target shown is pay for performance target of 717.44 for December 2015 (Q3 15/16). March 2016 (Q4 15/16) target is 656.16. Current data shows the monthly average for the period January to March 2015 - Q4 of 2014/15, the red rating reflects the position against the current quarterly target of 684.43. This is provisional data and subject to change when the Better Care Support Team publish revised guidance and the submission template. 14/15 year end data shows the position at Q4.
	♦ METRIC 5: Patient / service user experience. Patients satisfied with support to manage long term health conditions	66.80%	62%	62%		A	Current data shows January - September 2014 results published in January 15. Target is for March 2016.
	♦ METRIC 6: Emergency admissions for injuries due to falls in people aged 65 and over per 100,000 population, per month	140.47				NA	Target is for March 2016. Work is still underway to identify this data at County HWBB level.

Metric Supporting	Scheme Details	P4P Target	Current Month Target	Current Month Data	Cumulative Target	Cumulative Data	Commentary
♦ METRIC 4: Total non-elective admissions into hospital (general and acute), per 100,000 population, average monthly rate per quarter	<ul style="list-style-type: none"> ♦ Rapid Response Falls Service ♦ 7 Day Working Primary Care ♦ Rapid Assessment for Older Persons Unit ♦ Integrated Health and Care Crisis Response 	2041 (Dec 15)	168	157	834	738	Current month data is for May 2015, cumulative data is January to May 2015

UHL

	Indicator	Trend	DOT	RAG	Indicator	Trend	DOT	RAG
Patient Experience	◆ Patient experience of hospital care	LOW	↑	G	◆ Friends & Family Test Score - A&E	↔	↑	A
	◆ Friends & Family Test Score - in-patients	↘	→	A	◆ Friends & Family Test Score - Maternity	↘	↑	A
Referral to Treatment	◆ 18 Week Referral to Treatment Admitted (All Providers) (WLCCG)	↗	↑	A	◆ 18 Week Referral to Treatment Admitted (All Providers) (ELRCCG)	↗	↑	A
	◆ 18 Week Referral to Treatment Non Admitted (All Providers) (WLCCG)	↘	→	G	◆ 18 Week Referral to Treatment Non Admitted (All Providers) (ELRCCG)	↔	→	G
	◆ 18 Week Referral to Treatment Incomplete (All Providers) (WLCCG)	↔	→	G	◆ 18 Week Referral to Treatment Incomplete (All Providers) (ELRCCG)	↔	→	G
	◆ 52 Week waiters (incomplete)	LOW	→	R				
Diagnostic Waiting Time	◆ Diagnostic Waiting Times < 6 weeks (All Providers) (WLCCG)	↔	→	A	◆ Diagnostic Waiting Times < 6 weeks (All Providers) (ELRCCG)	↔	→	A
ED Waiting Times	◆ UHL Emergency Dept. Waiting Time < 4 Hours	↘	→	R	◆ Emergency Dept. Handovers between UHL ED & Ambulance > 1 Hour	LOW ↘	↓	R
	◆ Emergency Dept. Handovers between UHL ED & Ambulance > 30 mins	LOW ↘	↓	R	◆ 12 Hour Trolley Waits	LOW ↘	↓	R
DTOC	◆ UHL Delayed Transfers of Care - no. of patients as a % of occupied bed days	LOW ↗	↑	R				
Hospital Quality	◆ Cancelled Operations - non re-admitted in 28 days	↔	→	R	◆ Pressure Ulcers (Avoidable Grade 3 & 4)	LOW ↘	↓	G
	◆ Never Events	LOW ↘	↓	R	◆ Pressure Ulcers (Grade 2)	LOW ↘	↓	G
	◆ Mixed Sex Accommodation	LOW ↘	↓	R	◆ Safety Thermometer (% No Harms)	↔	→	A
Cancer Wait Times	◆ Cancer 2 week wait (WLCCG)	↔	→	A	◆ Cancer 2 week wait (EL&RCCG)	↔	→	A
	◆ Cancer 31 day (WLCCG)	↘	→	A	◆ Cancer 31 day (EL&RCCG)	↗	↑	A
	◆ Cancer 31 day surgery (WLCCG)	↘	→	R	◆ Cancer 31 day surgery (EL&RCCG)	↘	↓	A
	◆ Cancer 62 day (WLCCG)	↔	→	A	◆ Cancer 62 day (EL&RCCG)	↔	→	A
	◆ Cancer 62 day - from screening service (WLCCG)	↘	↓	R	◆ Cancer 62 day - from screening service (EL&RCCG)	↗	↑	R
	◆ Cancer 62 day - consultant upgrade (WLCCG)	↗	↑	R	◆ Cancer 62 day - consultant upgrade (EL&RCCG)	↘	↓	R

KEY: Directional Arrows show direction of travel from the previous data reported (↑ = improving performance, ↓ = declining performance, → = no change)

KEY: G - On target or on track to meet target, A - Off target by narrow margin, R - Off target by significant amount

		Indicator	Trend	DOT	RAG	Indicator	Trend	DOT	RAG
EMAS	East Midlands Ambulance Service	◆ Ambulance Response Times Cat A Red 1 (8 minutes) conditions life threatening & most time critical			A	◆ Ambulance Response Times Cat A - ambulance arriving at the scene within 19 minutes (WLCCG)			A
		◆ Ambulance Response Times Cat A Red 2 (8 minutes) conditions life threatening & most time critical, less so than Red 1			A	◆ Ambulance Response Times Cat A Red 1 (8 minutes) conditions life threatening & most time critical (ELRCCG)			R
		◆ Ambulance Response Times Cat A - ambulance arriving at the scene within 19 minutes			A	◆ Ambulance Response Times Cat A Red 2 (8 minutes) conditions life threatening & most time critical, less so than Red 1 (ELRCCG)			R
		◆ Ambulance Response Times Cat A Red 1 (8 minutes) conditions life threatening & most time critical (WLCCG)			R	◆ Ambulance Response Times Cat A - ambulance arriving at the scene within 19 minutes (ELRCCG)			A
		◆ Ambulance Response Times Cat A Red 2 (8 minutes) conditions life threatening & most time critical, less so than Red 1 (WLCCG)			R				
LPT	Mental Health	◆ Occupancy Rate - Mental Health			A	◆ % Delayed Patients (DToC) - Mental Health	LOW		G
		◆ Average Length of Stay - Mental Health	LOW			◆ Early intervention in Psychosis - % newly diagnosed cases against commissioner contract			G
		◆ Median Length of Stay - Mental Health	LOW						
	Community & Other	◆ Occupancy Rate - Community			A	◆ Average Length of Stay - Community Hospital rehab wards	LOW		G
		◆ % Delayed Patients (DToC) - Community	LOW		G	◆ Total number of Home Treatment episodes carried out by Crisis Resolution team year to date			G
	Quality - Safe Care	◆ % Admissions Gate Kept			R	◆ MRSA Bacteraemia Cases - Community	LOW		G
		◆ Never Events	LOW		R	◆ Clostridium Difficile (C Diff) Cases	LOW		R
		◆ STEIS - SI actions plans implemented within timescales			R				
		◆ Compliance with hygiene code	LOW		A				

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	WL CCG Indicator	Trend	DOT	RAG	EL&R CCG Indicator	Trend	DOT	RAG
DOMAIN 1	◆ 1 year survival from all cancers		↑	G	◆ 1 year survival from all cancers		↑	G
	◆ 1 year survival from breast, lung and colorectal cancer		↑	G	◆ 1 year survival from breast, lung and colorectal cancer		↑	G
	◆ Potential years of life lost (PYLL) from causes considered amenable to healthcare	LOW ↘	↑	A	◆ Potential years of life lost (PYLL) from causes considered amenable to healthcare	LOW ↘	↓	R
DOMAIN 2	◆ Unplanned Hospitalisation for chronic ambulatory care sensitive conditions (adults) per 100,000 population	LOW ↗	↓	R	◆ Unplanned Hospitalisation for chronic ambulatory care sensitive conditions (adults) per 100,000 population	LOW ↗	→	G
	◆ Unplanned Hospitalisation for asthma, diabetes and epilepsy in under 19s per 100,000 population (WLCCG)	LOW ↗	↓	R	◆ Unplanned Hospitalisation for asthma, diabetes and epilepsy in under 19s per 100,000 population	LOW ↗	↑	G
	◆ Health-related quality of life for people with long term conditions		↓	A	◆ Health-related quality of life for people with long term conditions		↓	A
	◆ Estimated diagnosis rate of people with dementia		↑	R	◆ Estimated diagnosis rate of people with dementia		↑	R
	◆ Proportion of people feeling supported to manage their own condition		↓	A	◆ Proportion of people feeling supported to manage their own condition		↑	G
	◆ Employment of people with long term conditions (difference between England population and people with LTC)	LOW ↘	↑	A	◆ Employment of people with long term conditions (difference between England population and people with LTC)	LOW ↘	↑	A
	◆ Health-related quality of life for carers		→	G	◆ Health-related quality of life for carers		↑	G
DOMAIN 3	◆ Employment of people with mental illness (difference between England population and people with LTC)	LOW ↘	↓	A	◆ Employment of people with mental illness (difference between England population and people with LTC)	LOW ↘	↓	A
	◆ Emergency Admissions for acute conditions that should not usually require hospital admission	LOW ↗	↓	R	◆ Emergency Admissions for acute conditions that should not usually require hospital admission	LOW ↘	↓	R
	◆ Rate of emergency admissions within 30 days of discharge	LOW ↗	↑	R	◆ Rate of emergency admissions within 30 days of discharge	LOW ↗	→	R
DOMAIN 4	◆ Emergency Admissions for children with Lower Respiratory Tract Infections (LRTI) per 100,000 population	LOW ↗	↓	R	◆ Emergency Admissions for children with Lower Respiratory Tract Infections (LRTI) per 100,000 population	LOW ↗	↓	R
	◆ Composite indicator comprised of (i) GP Services & (ii) GP Out of Hours. Reduce negative responses to the survey	LOW ↘	↓	A	◆ Composite indicator comprised of (i) GP Services & (ii) GP Out of Hours. Reduce negative responses to the survey	LOW ↘	↓	A
	◆ Overall experience of NHS Dental Service		↓	A	◆ Overall experience of NHS Dental Service		↓	R
	◆ Access to GP Services		↓	R	◆ Access to GP Services		↓	R
	◆ Access to NHS Dental Services		↓	A	◆ Access to NHS Dental Services		↑	G
DOMAIN 5	◆ Friends & Family Test Burton Score - Maternity		→	G				
	◆ Friends & Family Test Burton Score - in-patients		↑	G				
	◆ Friends & Family Test Burton Score - A&E		↓	G				
	◆ Incidence of health associated infection MRSA	LOW ↗	→	G	◆ Incidence of health associated infection MRSA	LOW ↗	→	G
	◆ Incidence of health associated infection CDIIF	LOW ↗	→	G	◆ Incidence of health associated infection CDIIF	LOW ↗	→	G
	% increase in people dying at home		→	A	% increase in people dying at home		↑	G
Psychological Therapies - % of people who enter the service		↓	A	Psychological Therapies - % of people who enter the service		↓	A	
Psychological Therapies- Recovery rate		↑	G	Psychological Therapies- Recovery rate		↑	G	

	Indicator	Trend	DOT	RAG	Indicator	Trend	DOT	RAG	
MENTAL HEALTH	% of people with a low satisfaction score - self-reported well-being (Leics) (PHOF 2.23i)	LOW		G	% of patients that received treatment in Child & Adolescent Mental Health Services (CAMHS) within 13 weeks - (routine)			R	
	% of people with a low happiness score - self-reported well-being (Leics) (PHOF 2.23iii)	LOW		G	% of patients that received treatment in Child & Adolescent Mental Health Services (CAMHS) within 4 weeks - (urgent)			G	
	% of people with a high anxiety score - self-reported well-being (Leics) (PHOF 2.23iv)	LOW		G	Average length of stay in acute hospitals - mental health			NA	
	Excess under 75 mortality rate in adults with serious mental illness (Leics) (PHOF 4.09)	LOW		A	Delayed transfers of care (mental health service users)	LOW		G	
	Suicide rate (Persons per 100,000) (Leics) (PHOF 4.10)	LOW		A	% of adults in contact with secondary mental health services living in settled accommodation (ASCOF 1H)			R	
	Emotional health of looked after children - mean SDQ scores (PHOF 2.08)			A					
PUBLIC HEALTH	Slope index of inequality in life expectancy at birth (Males) (Leics) (PHOF 0.2iii)	LOW		G	% of adults classified as overweight or obese (Leics) (PHOF 2.12)	LOW		A	
	Slope index of inequality in life expectancy at birth (Females) (Leics) (PHOF 0.2iii)	LOW		G	% successful completion of drug treatment - opiate users (PHOF 2.15i)			A	
	Life expectancy at birth (Males) (Leics) (PHOF 0.1ii)			G	% successful completion of drug treatment - non-opiate users (PHOF 2.15ii)			A	
	Life expectancy at birth (Females) (Leics) (PHOF 0.1ii)			G	Admissions to hospital for alcohol related causes (rate per 100,000) (Leics) (PHOF 2.18)	LOW		A	
	Take up of the NHS Health Check Programme – by those eligible (2.22iv)			A	Chlamydia diagnoses (rate per 100,000 15-24 year olds) (Leics) (PHOF 3.02ii)			A	
	Under 75 mortality rate from all cardiovascular diseases (Persons per 100,000) (Leics) (PHOF 4.04i)	LOW		G	People presenting with HIV at a late stage of infection - % of presentations (Leics) (PHOF 3.04)	LOW		G	
	Under 75 mortality rate from respiratory disease (Persons per 100,000) (Leics) (PHOF 4.07i)	LOW		G	Under 18 conceptions (rate per 1,000) (Leics) (PHOF 2.04)	LOW		G	
	Under 75 mortality rate from cancer (Persons per 100,000) (Leics) (PHOF 4.05i)	LOW		G	Prevalence of smoking among persons aged 18 years and over (Leics) (PHOF 2.14)	LOW		A	
	% of eligible women screened - breast cancer (Leics) (PHOF 2.20i)			G	Number of self-reported 4 week smoking quitters (Leics)			A	
	% of eligible women screened - cervical cancer (Leics) (PHOF 2.20ii)			G	% of women smoking at time of delivery (Leics) (PHOF 2.03)	LOW		G	
	PHYSICAL HEALTH	% of physically active children - participation in more than 3hrs a week of community sport only			G	% of physically inactive adults (Leics) (PHOF 2.13ii)	LOW		G
		% of physically active children - participation in more than 3hrs a week of curriculum sport only			G	% of adults participating in one or more sports a week for 30 minutes or more (Leics)			G
% of physically active adults (PHOF 2.13i)				A					
CYP HEALTH	% of mothers initiating breastfeeding (PHOF 2.02i)			A	% of children with excess weight - 4-5 year olds (Leics) (PHOF 2.06i)	LOW		A	
	% of mothers breastfeeding at 6-8 weeks (PHOF 2.02ii)			A	% of children with excess weight - 10-11 year olds (Leics) (PHOF 2.06ii)	LOW		G	
	% children aged 5 years with one or more decayed, missing or filled teeth (PHOF 4.02)	LOW		R					

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