


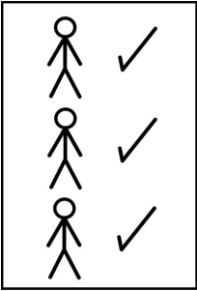
Leicestershire Joint Health and Social Care Self Assessment 2014



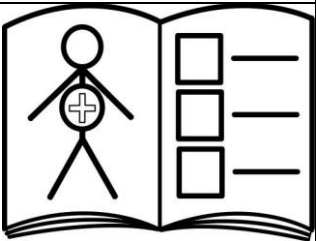
The Joint Health and Social Care Self Assessment asked questions in 3 areas;



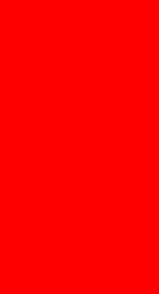




- Staying Healthy
- Being Safe
- Living Well


Each question was rated as Red, Amber or Green.

Staying Healthy:


	What we are checking	How we think we are doing	What is happening
	A1. Is there a register for people with learning disabilities in your area. Is it being used properly to make sure that people with learning disabilities are getting the healthcare they need	(Amber rating)	There is a register of people with learning disabilities in our area. The information that Doctors have is checked every year by learning disability nurses



	<p>A2. Screening. Are people getting good support to have checks to help stay healthy. This includes things like how much people weigh, diabetes, heart disease and epilepsy</p>		<p>There is information about how much people weigh, diabetes, heart disease and epilepsy.</p>
	<p>A3. How many health checks are done and how do you check whether people have had a Health check?</p>		<p>We think we will be amber for this. 64% of people with a learning disability have had a health check who can have one. The organisation that is collecting all the self assessments will decide what our rating should be</p>
	<p>A4. How many Health Action plans are written after somebody has had a health check</p>		<p>We think that a lot of people are getting health action plans but Doctors are not recording who has one very well. Next year, Doctors will have to record health action plans. They will not be able to record other things if they do not</p>

	<p>A5. Screening. How information is collected about the screening for things like cervical screening, breast screening and bowel screening.</p>		<p>Lots of work has been done to make sure people know about cancer screening. There are DVD's for Breast and Bowel cancer. We think we will be Green for this.</p> <p>The organisation that is collecting all the self assessments will decide what our rating should be</p>
	<p>A6. How do we tell the organisations who provide health care about somebody having a learning disability.</p>		<p>At the moment there is not a way to share information about people with a learning disability. A new computer programme will be used to record Reasonable adjustments which different health services will be able to use</p>
	<p>A7. Do you have people in health that work well with people with learning disabilities when they are in non learning disability services?</p>		<p>There are nurses in hospitals like the Leicester Royal Infirmary that will support people with learning disability when they go in to hospital.</p>
	<p>A8. Do services like the Dentist and Opticians make changes to make sure people get good support. The changes are called</p>		<p>Some services have done things like Longer appointment</p> <ul style="list-style-type: none"> • Appointment at time to suit needs • Uses easy words and language

	Reasonable Adjustments		<ul style="list-style-type: none"> • Provides easy read information • Easy to make appointments
	A9. Do we know who has a learning disability who is in prison or has had to go to Court because they have done something wrong		The prison service and Police check if people have a learning disability when they have first contact with them

Being Safe

	What we are checking	How we think we are doing	Why and what will happen next (if we know)
	B1. Are people getting regular checks on the amount of support they need from the Council?		<p>Everyone on the Winterbourne list has had a review. Nearly 6 out of 10 adults with a learning disability have had a review. 8 out of 10 disabled children have had a review. 7 out of 10 people who are funded by health have had a review.</p> <p>More people with a learning disability have had a review than any other group - older people, physical</p>

			<p>disability.</p> <p>We check people are safe and people can ask for support from First Contact. Everyone has a face to face interview not a telephone interview</p>
	<p>B2. How often are checks made on services that the Council has a contract with to provide support to people with learning disabilities?</p>		<p>Services are checked by visiting - some times the service is not told when the visit will happen. The Council has contracts with over 70 services for people with a learning disability. Anyone can tell the Council if they are worried about a service.</p> <p>To get above Red Councils must check over 9 out of 10 services.</p>
	<p>B3. Is support being given to health organisations There are some health organisations that want to become Foundation Trusts. This means that they are run in a different way.</p>		<p>Leicestershire Partnership Trust report on how they are doing every month.</p>

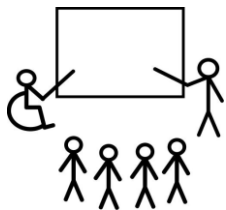


B4. How do you know that everyone with a learning disability is safe when they get support from services?

Lots of organisations like Health, the Council, the Police and the Care Quality Commission work together to share information about keeping people safe.

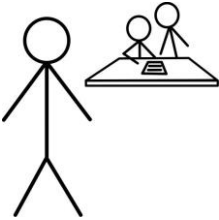


There is a Leicestershire and Rutland Safeguarding Board for Children and for adults. The Board checks that everyone is doing what they can to keep people safe.

Organisations who want to provide services to people with a learning disability must show how they will keep people safe. If they do not show how they will keep people safe they will not get a contract with the Council.



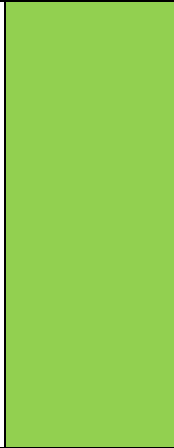
B5. Are people with a learning disability and family carers involved in finding new staff and training all staff?

Some services include people in recruitment and training. Some services that have contracts with the Council and Health include people in finding staff and training. Leicestershire Partnership Trust have included people on the interview for the Trust Chief Executive and Directors.

	<p>B6. Do family carers and people with learning disabilities think they are treated with Compassion, Dignity and Respect?</p>		<p>People said that there are some people are treated very well and some who are not treated well. Family carers said they are worried about people with mild learning disabilities who do not get very much support</p>
	<p>B7. Do you check that the plans the council makes about services do not affect some people in a worse way than others. Do plans affect people in an equal way?</p>		<p>The Council is looking at lots of its plans. The Council has to save a lot of money. There have been lots of consultations and Council workers have completed a form called a “Equality and Human Rights Impact Assessment” which asks the Council questions to make sure that people are treated equally. Some of the work is not finished not we think we are amber.</p>
	<p>B8. Can you show that organisations you have a contract with change what they do when they have had a complaint?</p>		<p>Providers have to have a way for people to complain about their services. Complaints are checked. Providers can have support to make their service better if they want it. In Health people are given a diary when they stay in hospital so they can record what has happened to them.</p>

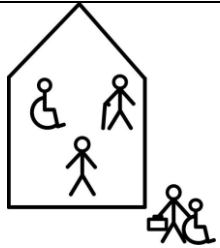


B9. How well do organisations you have a contract with understand the law about people being able to make decisions for themselves? The law is called the Mental Capacity Act.



There has been lots of work to make sure that organisations know about the Mental Capacity Act. There is training for people to go on. How people use the Act is checked in Contract monitoring. Everyone that is admitted to the Agnes Unit or uses Health Short Breaks is checked to see if they are being Deprived of their liberty which is part of the Mental Capacity Act.

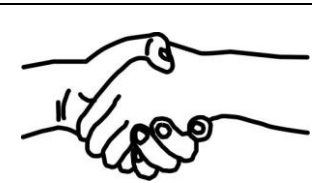
Living Well



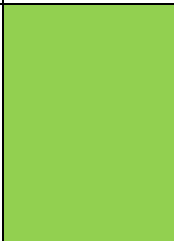
What we are checking

How we think we are doing




Why and what will happen next (if we know)

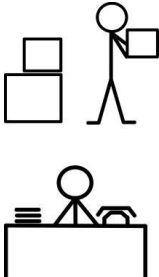
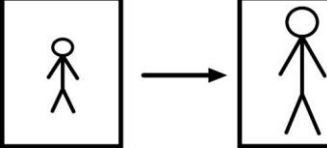
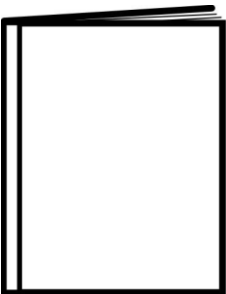


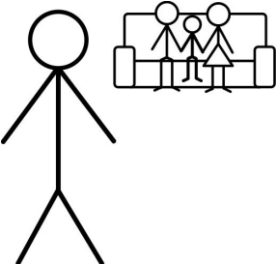
C1. How well do the Council and Health work together?



The Council and Health have joined their money for learning disability services together. The Council and Health do lots of work together like Winterbourne plans and Short Breaks,

	<p>C2. Are people with learning disabilities about to travel around Leicestershire and is there good access to different places. Do you have changing places toilets?</p>		<p>There are 45 Keep Safe places in Leicestershire. There are not many Changing Places toilets but the Council has a grant to build 10 Changing Places toilets in the next 3 years.</p>
	<p>C3. Are people with learning disabilities able to do different things like to go Cinemas and museums?</p>		<p>Cinemas and museums across Leicestershire are doing different things to make them more accessible.</p>
	<p>C4. Are people with learning disabilities able to take part in sport and go to their local leisure centre?</p>		<p>The District Councils are responsible for sport and leisure centres. There is lots of work happening to encourage people with disabilities into Sport, for example sessions for Boccia and Walking. Leicestershire County Council has a grant called the “Shires Community Grant” which clubs for people with learning disabilities can apply for.</p>

	<p>C5. How well are people with a learning disability supported to get a job?</p>		<p>There is an Employment sub group on the Learning Disability Partnership Board. The Council has got a project called “Get Set” which supports young people, including people with a learning disability into volunteering jobs in the Council.</p> <p>A pop Up Café in Market Harborough that is run by people with learning disabilities as part of the Council day service won an award.</p>
	<p>C6. How much work have you done to get ready to help young people who are becoming adults to have a good person centred plan that includes all the services that support them?</p>		<p>There is lots of work happening to help young people get ready to become adults. The Council is working with Health and Education to make sure there is a list of all the services that people can use and support people to plan for the future.</p>
	<p>C7. Are people with learning disabilities and family carers involved in planning services and making decisions about services.</p>		<p>Leicestershire County Council has done a lot of big consultations to find out what everyone in Leicestershire thinks. The consultations were written in Easy read.</p> <p>A Commissioning Advisory group has been set up for people with learning disabilities and family carers to</p>

			<p>take part in decision making.</p> <p>There is a patient and public group for the Better Care Together learning disability work.</p>
	<p>C8. Do family carers think that their needs are being met?</p>		<p>Family carers some of their needs are met. They would like training on things like personal budgets. One carer said she felt like a jar that is nearly full and it won't take much for it to spill over.</p>