

Appendix 5

Wellbeing - Health & Care								
Strategic Plan	Description	Quartile position	Direction of Travel	End of Yr 2019/20	Target / Standard	End of Yr 2018/19	Polarity	Commentary
Unified Prevention, Information & Urgent Response								
*	Permanent admissions of older people to residential and nursing care homes per 100,000 pop (ASCOF 2A Pt II) (BCF)	3rd (2018/19)	↑	605.7	<585	689.4	Low	There was a reduction in the number of people aged 65 or over permanently admitted to residential or nursing homes during 2019/20 compared to the previous year.
*	Permanent admissions to residential or nursing care of service users aged 18-64 per 100,000 pop (ASCOF 2A Pt I)	2nd (2018/19)	→	5.5	<8.1	5.3	Low	The number of people aged 18-64 permanently admitted to residential or nursing homes during 2019/20 was below target.
*	Non-elective admissions to hospital per 100,000 pop per month (BCF)	2nd (2017/18)	→	836.27	864.94	819.53	Low	Non-elective admissions to hospital continue to be lower than planned for although the rate per 100,000 population has increased in 2019/20. There were 69,916 against a plan of 72,313 in 2019/20.
*	Admissions from injuries due to falls per 100,000 pop per month (BCF)	-	↓	154.2	-	143.2	Low	There were 2,690 emergency admissions for injuries due to falls for residents of Leicestershire aged 65 and over in 2019/20.
*	% of people who use services who find it easy to find information about support (ASCOF 3D part 1)	4th (2018/19)	↑	61.5%	74%	59.7%	High	The proportion of service users who found it easy to find information in 2019/20 was slightly higher than the previous year.
Improved Discharge & Reablement								
*	Delayed transfers of care from hospital per 100,000 pop per month (BCF)	2nd (2017/18)	→	217.17	240.44	213.51	Low	Current reporting on DTOCs is on hold due to resources being diverted to help support the Covid pandemic. The figure of 217.17 is the average for April - Feb 19/20.
*	Delayed transfers of care attributable to adult social care only - average days per month	1st (2018/19)	↓	163	207	94	Low	Current reporting on DTOCs is on hold due to resources being diverted to help support the Covid pandemic. The figure of 163 is the average for April - Feb 19/20.
*	% of people aged 65+ still at home 91 days after discharge from hospital into reablement / rehabilitation services (ASCOF 2B Pt I) (BCF)	2nd (2018/19)	→	88.1%	88.0%	87.5%	High	Performance in 2019/20 was similar to the previous year, and just over the BCF target.
*	% of people receiving reablement with no subsequent long-term service (ASCOF 2D)	2nd (2018/19)	↑	87.5%	82.0%	84.5%	High	ASCOF 2D measures the proportion of people who had no need for ongoing services following reablement. During 2019/20 performance was higher than the previous year and above the target.
<p>Notes: ASCOF benchmarks are compared to all social services authorities BCF indicator targets are for 2018/19. 'ASCOF' refers to the Department of Health Adult Social Care Outcomes Framework</p>								

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	Personalisation							
*	% of people who use services who have control over their daily life (ASCOF 1B)	4th (2018/19)	→	73.4%	-	74.3%	High	The proportion of service users stating that they have control over their daily life is similar to the previous year.
	% of people using social care who receive self-directed support (national, ASCOF 1C Pt 1a)	3rd (2018/19)	→	97.2%	97.0%	96.7%	High	The proportion of people in receipt of a personal budget has increased by 0.5 percentage points on last year.
	% of carers receiving self-directed support (ASCOF 1C Pt 1b)	3rd (2018/19)	→	99.8%	99.0%	99.8%	High	The proportion of carers in receipt of a personal budget remained constant between 18/19 and 19/20.
	% of service users receiving support via cash payments (ASCOF 1C Pt 2a)	1st (2018/19)	↓	47.5%	40.0%	49.9%	High	There has been a small reduction in the proportion of service users with a direct payment
	% of carers receiving direct payments (ASCOF 1C Pt 2b)	2nd (2018/19)	→	98.4%	97.0%	98.1%	High	The proportion of carers in receipt of a direct payment was similar to and slightly above the previous year, and above the 97% target.
	Coronavirus Response							
	Number of people shielded from coronavirus (supported with essential supplies)	-	-	5,300	-	N/A	High	Of the 14,400 people who registered for support by 31st July 2020, 5,300 noted a need for support with essential supplies.
	Number of people shielded from coronavirus (supported with basic care needs)	-	-	1,200	-	N/A	High	Of the 14,400 people who registered for support by 31st July 2020, 1,200 noted they needed support with basic care needs.
	Dementia							
*	Dementia diagnosis rate by GPs	2nd (Eng)	→	68.9%	66.7%	72.1%	High	The indicator shows the rate of persons aged 65 and over with a recorded diagnosis of dementia compared to the number estimated to have dementia given the characteristics of the population and the age and sex specific prevalence rates. Data is for 2019.
	Care Quality							
	Overall satisfaction of people who use services with their care and support (ASCOF 3A)	4th (2018/19)	↑	59.9%	-	58.5%	High	The level of satisfaction - calculated from the annual survey of service users - has increased by 1.4 percentage points between 2018/19 and 2019/20.
	Overall satisfaction of carers with their care and support (ASCOF 3B)	3rd (2018/19)	-	N/A	-	36.6%	High	The bi-annual carers survey was not due to be completed in 2019/20, and the 2020/21 survey has been postponed for a year due to the Covid pandemic.
	% of Care Homes requiring improvement or inadequate - rating	-	→	18%	-	17%	Low	This indicator is based on Care Quality Commission (CQC) data.
	% of Home Care Providers requiring improvement or inadequate - rating	-	→	11%	-	12%	Low	This indicator is based on Care Quality Commission (CQC) data. No Home Care providers were rated as inadequate.
*	Social care related quality of life (ASCOF 1A)	4th (2018/19)	→	18.5	-	18.6	High	This measure is drawn from a number of questions in the annual survey of service users including such topics as control over daily life, and how time is spent and social contact.

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*	Carers reported quality of life (ASCOF 1D)	2nd (2017/18)	-	N/A	-	7.5	High	Similar to the indicator above, this is drawn from a number of questions in the biennial survey of carers including topics such as control over daily life, social participation and safety. The survey was not carried out in 2019/20, and the 2020/21 survey has been postpone for a year due to the Covid pandemic
<u>People reach their potential</u>								
*	% of adults with a learning disability in paid employment (ASCOF 1E)	1st (2018/19)	→	11.2%	11.2%	11.3%	High	The proportion of people aged 18-64 with a learning disability known to the council who are in paid employment remains high at 11%.
*	Gap in employment rate between those in contact with secondary mental health services and the overall rate	4th (Eng)	→	77.80%	-	74.50%	Low	Data is for 2017/18 and 2018/19.

Notes: ASCOF benchmarks are compared to all social services authorities. 'ASCOF' refers to the Department of Health Adult Social Care Outcomes Framework.

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