

CORPORATE RESOURCES**APPENDIX B**

References

GROWTH

2020/21	2021/22	2022/23	2023/24
£000	£000	£000	£000

Demand & cost increases					
G35	Strategic Property Services - support for increased infrastructure programme	120	120	120	120
G36	Customer Service Centre - support service levels	300	200	100	0
G37	Improved complaints handling	45	45	45	45
G38	Developing Country Parks	100	100	100	100
TOTAL		565	465	365	265

* items unchanged from previous Medium Term Financial Strategy

** items included in the previous Medium Term Financial Strategy which have been amended

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